

## **AGUA MINERAL SAN BENEDETTO**

## ACHIEVES PAPERLESS BUSINESS OPERATIONS!



Agua Mineral San Benedetto is a leading manufacturer and distributor of bottled water and non-alcoholic beverages. Wanting to create an environment of paperless document processing, the company leveraged Esker to automate three critical areas of its business: order processing, accounts receivable and accounts payable.

Here is a snapshot of their success story.

**Equipped with Esker's automation** platform, along with Fujitsu scanners and a Microsoft **Dynamics® AX ERP environment, Agua Mineral San Benedetto** successfully pursued a zero-paper policy.

## **ORDER PROCESSING AUTOMATION**

In the past, Agua Mineral San Benedetto had manually processed all the orders it received via fax, email or telephone, which made up 35% of global orders (16,000 documents annually). This generated bottlenecks that increased delays, errors and the risk of lost documents.

Thanks to Esker, the entire order entry process is now automated in four steps: 1) Automatic order data capture; 2) Electronic validation; 3) Order creation; and 4) Archiving in the ERP system.

Naturally, accounts receivable was the next process Agua Mineral San Benedetto set its sights on, as it follows order processing in the business cycle.



Agua Mineral San Benedetto wanted to give its customers a choice: continue receiving paper invoices or have them sent electronically. With the capability to automate the delivery of both paper and electronic invoices, Esker was the perfect fit.

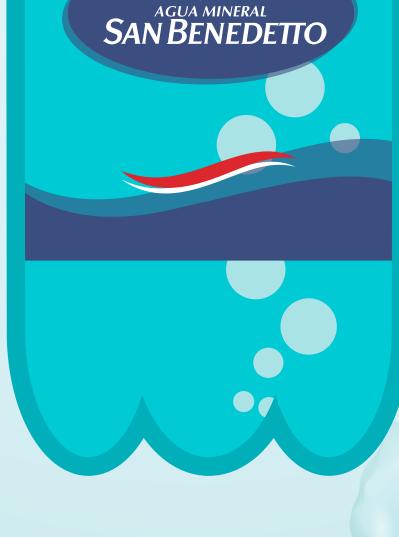
Paper invoices are sent to an Esker mail production facility where they are processed and handed off to local postal services within 24 hours of creation. E-invoices are directly issued from the ERP and customers receive them by email in a signed PDF format.

Once the order-to-cash cycle was automated, attention was given to the procure-to-pay cycle, specifically, on automating accounts payable.



Confronted with multiple steps in the invoicing process, Agua Mineral San Benedetto's main goal was to accelerate the processing and management of vendor invoices.

Esker addressed this with OCR capabilities and three-way match verification for automatic validation workflow and data capture in the ERP. Esker scans original copies of received paper invoices into the system and electronically archives them for easy retrieval.





In three years, Agua Mineral San Benedetto eliminated ALL paper use

for orders and invoices.

"Automating business processes has improved our profitability and delivered a clear business advantage."

**Juan Francisco Cerezo, CIO** 

## OVERALL AUTOMATION BENEFITS

Faster document processing



Environmental savings

Cost savings



Happier customers and vendors

Improved customer

Physical space gained



Fewer human errors

service With the help of Esker, Agua Mineral San Benedetto is on its way to being one

and one of the first companies in the world to achieve 00% paperless operations

of the foremost leaders in the food and beverage industry for document processing automation

LEARN MORE

Download the comprehensive case study to learn more about Agua Mineral San Benedetto's story.

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