ESKER ON DEMAND — BRINGING SECURITY & RELIABILITY TO YOUR COMPANY'S INFORMATION

Esker on Demand services have been developed on a worldwide network of strategically placed production facilities and data centres, bringing together both physical and virtual infrastructure to offer the highest levels of security, flexibility and performance to help organisations protect their confidential information at all costs.

Benefits of Esker on Demand

Security: Esker on Demand production facilities are monitored 24/7 to deliver operational continuity and boast a secure infrastructure including: data transfer by SSL, secure server bay hosted in data centres, electrical infrastructure with backup generators, as well as fire prevention measures.

Scalability: Esker processes over 10 million transmissions each month. Thanks to its scalable technology, processing capacity can be increased without impacting current production and contractual commitments on delivery requirements are more easily met.

Reliability: Esker on Demand has an impressive average server uptime of 99.9%.

Monitoring: Each of the server platforms uses high-availability cluster technology that offers internal redundancies to counter any possible hardware failure. Platforms in North America and Europe provide assurance that documents are transmitted on time.

Healthcare compliance: Esker on Demand solutions provide a valuable privacy and security framework for companies needing to comply with HIPAA rules associated with the electronic transmission of health information. Esker has also successfully completed a Medicare Part D audit.

Data encryption: To reinforce security, privacy and data confidentiality, Esker can encrypt its customers' documents with AES protocol.

About SSAE 16 and ISAE 3402

The Statement on Standards for Attestation Engagements (SSAE) No. 16 and the International Standard on Assurance Engagements (ISAE) 3402 are reporting standards that analyse a service organisation's control over information technology and related processes.

Esker earned SSAE 16 and ISAE 3402 Type 1 compliance in 2012, and was recently granted SSAE 16 and ISAE 3402 Type 2 compliance by A-lign®, an independent auditing firm, in order to enhance the level of security and assurance it provides to all its on-demand customers.

SSAE 16 and ISAE 3402 standards validate the quality and integrity of Esker's internal control processes and procedures for on-demand customers and address the rules of internal control outlined in the Sarbanes-Oxley Act legislation.

Learn More

For real-time information on system performance, including live data and up-to-the-minute information on planned maintenance, visit **www.trustesker.com**

> The biggest issue we had with our previous vendor was length of downtime. To make matters worse, we were getting next to no response from the service desk. With Esker, we no longer have this problem.
>
> IT Operations Manager — Edward Don & Company

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