

ESKER COMPANY OVERVIEW

Esker is a worldwide leader in document process automation solutions, helping organisations of all sizes Quit Paper™ and improve how their business information is processed and exchanged via a suite of on-demand and on-premises automation solutions.



At a Glance

- 31 years of field experience
- 380 employees
- 25% of Esker employees dedicated to product development
- Over 1,5 billion pages processed & sent by Esker on Demand and counting
- World leader in order processing solutions for SAP systems
- More than 11,000 active document management customers worldwide
- Over 3 billion faxed pages sent each year
- 58.5 million euros in sales achieved in 2015
- Listed on Euronext Alternext
- ISAE 3402 & SSAE 16 Type 2 Compliant
- Over 5,000 SaaS customers and over 200,000 SaaS users



Eliminate Paper, Improve Business Processes and Simplify IT Landscapes

Esker's solutions speed up the revenue cycle by reducing processing time and cost by at least 40%, leading to improved customer satisfaction, increased profitability, significant operational efficiencies and competitive advantages, and measurable ROI in as little as three to six months.

Accounts Receivable

Esker's cloud-based Accounts Receivable solution seamlessly integrates with invoicing applications and allow companies to automate the delivery and archiving of electronic and paper invoices. Esker offers the first SaaS solution to offer 100% automation of customer invoice delivery worldwide.

Accounts Payable

Esker makes paper-free accounts payable a reality with intelligent capture, touchless processing capabilities and electronic workflow. Esker's Accounts Payable automation solution helps reduce the time and costs associated with the manual entry and routing of incoming vendor invoices. Esker offers the first complete SaaS solution fully integrated with SAP applications.

Purchasing

Esker's Purchasing solution optimises spend requests and goods or services ordering by eliminating paper and manual processing steps. Save your company time and money while keeping suppliers happy with online purchase requisition and order forms, as well as company compliant and standardised approval workflow.

Order Processing

Esker's Order Processing automation solution automates every phase of order processing — from the reception of a customer document to the creation of a corresponding order in SAP applications or other ERP systems. Esker makes every order electronic and instantly accessible.

Document Delivery

- **FlyDoc** is an easy-to-use, secure and reliable cloud fax and mail solution for single or large document volumes. Mail is sent directly from any desktop or business application, with no hardware or software investment required. 100% on-demand, FlyDoc benefits from 24/7 access to a worldwide network of production facilities and a pay-as-you-go billing model.
- **Esker Mail Services** is an on-demand solution that processes millions of pieces of mail each month for organisations around the world. Mail is securely submitted to Esker production facilities, where documents are processed and put into the postal stream in less than 24 hours, making traditional business mail completely electronic for the sender, from start to finish.
- **Esker Cloud Fax Services** deliver the flexibility, performance and reliability businesses need — with no hardware or software investment. Companies benefit from cloud-based fax integrated with their business applications (SAP or other ERP), real-time fax status notification and 24/7/365 fax service availability.
- **Esker Fax Server solutions** integrate fax with enterprise applications and messaging platforms, receive and send any fax or document, leverage information systems, and find the most efficient fax routing paths. Products include Esker Fax for Exchange, Notes, SAP and ERP, and Esker VSI-Fax.

Two Options to Fit Your Unique Needs

Esker on Demand: automation as a cloud-based service

Esker also offers the option of leveraging the same secure, efficient and traceable document delivery service you expect from on-premises solution as an on-demand service. Requiring little to no upfront investments, Esker on Demand is a pay-as-you-go document process and information exchange service that allows you to move from capital to operational expenditure and gain flexibility for variations in document volume and users.

Esker DeliveryWare: automation on-premises

For those that prefer to host their solution on-site, Esker DeliveryWare makes it easy to integrate an automated solution with ERP applications. Regardless of source, format or destination, Esker DeliveryWare gives enterprises the ability to capture, customise, transform, route, and deliver their data and documents. Inbound documents can also be easily captured and processed.

Agile Methodology

Esker takes the "agile" approach to implementation — ensuring our customers, business partners and their key stakeholders are able to achieve maximum value throughout every phase of solution delivery. This responsive and hands-on methodology lets the customer achieve the highest level business value in the shortest amount of time.

Beginning with presales planning, Esker works with customers to create a vision for their project and define goals. After creating an initial release plan in collaboration with the customer, Esker quickly turns the customer's desired list of features into results. Users provide feedback and respond to change after go-live, allowing their solution to adapt to their specific business needs.

Esker Worldwide Presence

Esker is headquartered in Lyon, France with offices in North America, Europe, Australia and Asia — and is assisted by a broad network of partners, distributors and resellers in more than 80 countries.



Customers

Esker helps over 80,000 companies around the world to reduce the use of paper and eliminate manual processes while improving their productivity, efficiency and environmental impact.

Visit our online [resources centre](#) to read some of Esker's customer success stories.



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