

ESKER DELIVERYWARE 6.0

Minimum requirements

Computer hardware

- Intel Xeon 2 GHz 4-core for document delivery and 2 GHz 8-core processor for the Image Recognition Module and the Dynamic Document Capture Module and/or the SAP Vendor Invoice and Sales Order Module that relies on DDC
- 8 GB RAM recommended for document delivery and 2 GB per core to use the Image Recognition Module and the Dynamic Document Capture Module and/or the SAP Vendor Invoice and Sales Order module that relies on DDC
- Minimum 1 GB for program installation + 500 MB for Crystal Reports + 2 GB for database depending on expected volumes (20 GB recommended)
- DVD drive is required for setup
- TCP/IP protocol activated
- Network interface card
- Video card with 8 MB RAM minimum for optimal performance (16 MB of RAM recommended to use OCR, Optical Character Recognition)
- A 22" monitor with a 1680x1050 or more resolution for optimal usage of the document splitting and document validation features

Operating system

- Windows Server 2008 R2 SP1 and Windows Server 2012 R2
- Microsoft Internet Explorer 8.0 or 9.0, Mozilla Firefox 10 and higher or Google Chrome 9 and higher
- Microsoft Internet Information Service (required if using Document Manager, Microsoft Exchange Connector, Notes Connector, LanFax clients, remote servers, load balancing or least cost routing, and necessary to benefit from the new web dashboards in Esker Administrator)
- Adobe® Acrobat Reader 8 or 10.1.2 is required to preview documents before delivery; to use Acrobat Reader X or 8, you must own an Adobe Acrobat licence version X or 8 (Standard, Pro or Suite)
- Fax For Notes integration: Lotus domino Server and IBM Notes and Domino 9.0.1 on Windows Server 2008 R2 SP1 and on Windows Server 2012 R2
- The Domino Server may be installed on the fax server or on another server
- SAP system requirements: SAP R/3 4.6c, 4.7, ECC5 or ECC6 up to EHP5 installed on any platform; SAP Content Server 4.6 if you want to archive documents in SAP

Virtualisation

- Microsoft Hyper-V Server 2008 R2 SP1 and 2012 R2
- VMware ESXi 5.0
(standalone only)

Fax Hardware (required when faxing from the Esker DeliveryWare server)

- Dialogic® Brooktrout® TR1034 series and TruFax series fax boards, or
- Dialogic® Brooktrout® SR 140 Fax Software, or
- Dialogic® Diva Server fax boards

Esker on Demand – cloud fax, mail, SMS and email

- Internet connection: https (required if using any Esker on Demand Connectors)

Options and capabilities

Options

- Image Recognition (OCR, ICR, OMR, Bar codes)
- SAP Connectivity Suite: BC-XOM, BC-CON, BC-SMTP and BAPI interfaces

Delivery methods

- TCP/IP Connector (FTP and LPD)
- Email/messaging
 - Microsoft Exchange 2010 SP2 and Microsoft Exchange 2013 on 2008 R2 SP1 and 2012 R2 and Microsoft Outlook 2010 SP1 32 bits on Windows 7 32 and 64 bits
 - Lotus domino Server 8.5.3. and IBM Notes and Domino 9.0.1
 - Internet Mail (SMTP, POP)
- Fax
- Print
- Web publishing (HTML)
- File Publishing
- Archive
- SQL
- Cloud Fax Services
- Mail Services
- SMS Services

Client Application

- LanFax Manager – desktop client for Windows Seven (32 bits or 64 bits) or Windows Server 2008 R2 SP1 and 2012 R2 with Remote Desktop Services (previously Terminal Services)
- Document Manager – web-based .NET user interface (uses Microsoft .NET Framework v3.5)

Supported formats

File

		OUTPUT FORMATS					
		Text	PDF	HTML	TIFF	XML	SAP Formats (IDOC)
INPUT FORMATS	Text	▪	▪	▪	▪	▪	▪
	XML	▪	▪	▪	▪	▪	▪
	PCL / PostScript	▪	▪	▪	▪	▪	▪
	PDF	▪	▪	▪	▪	▪	▪
	HTML	▪	▪	▪	▪	▪	▪
	Image Formats (TIFF, JPEG, BMP, ...)	▪	▪	▪	▪	▪	▪
	Windows Applications** (Word, XLS, etc...)	▪	▪	▪	▪	▪	▪
	SAP Formats (xsf, RDI)	▪	▪	▪	▪	▪	▪

Directory support

- Microsoft Active Directory
- Microsoft Exchange Directory (pre-ADS)
- Any LDAP directory
- Any ODBC database

Performance management

- Microsoft clustering support
- Microsoft Management Console (MMC) snap-in interface
- Remote Queue Manager
- Logging to Windows 2008 and 2012 event log
- Scheduled sending
- Performance monitoring
- Disk space monitoring
- SNMP
- Notification
 - Email notification of failed transmission and job status
 - Log upload (RJE, FTP, and LanCopy)
- Watchdog: automatic system monitoring

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Esker Document Automation Asia Pte Ltd
47 Scotts Road – #05-04
Goldbell Towers
SINGAPORE 228233
Tel: +65 (6735) 6882 – Fax: +65 (6735) 6889
info@esker.com.sg – www.esker.com.sg

Esker Document Automation (M) Sdn Bhd
L3-I-5, Enterprise 4 – Technology Park Malaysia
Lebuhraya Puchong – Sg.Besi, Bukit Jalil
57000 KUALA LUMPUR, Malaysia
Tel: +603-8996 8088 – Fax: +603 2178 4775
info@esker.com.my – www.esker.com.my

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