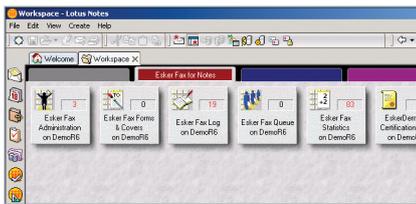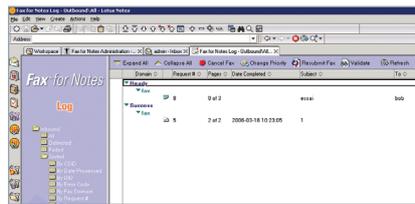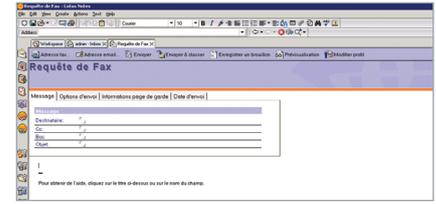# ESKER FAX FOR NOTES 6.0 OVERVIEW

Automated fax with Esker Fax for Notes can cut the cost of manual document delivery as much as 90%, eliminating costs for paper, supplies, postage, printers, fax machines, equipment maintenance, telephony charges and labour. In addition, Esker Fax for Notes shortens business transaction times and increases operating efficiency by making better use of labour resources currently tasked with printing, folding, stuffing and mailing — or with printing and manually faxing. As a result, Esker Fax for Notes produces a return on investment in as little as three months.

Esker Fax for Notes is administered, configured and installed centrally from within the Notes environment.

Esker Fax for Notes maintains comprehensive reporting on all inbound and outbound fax traffic in Notes databases.

For a user, sending a fax is as easy as sending an email message or printing directly from any desktop application.

Extensive business benefits

Esker Fax for Notes is an enterprise-class, pure Notes fax solution to significantly reduce manual fax costs, increase productivity, and expand to other document delivery channels for personalised communication with customers and partners. Organisations around the world use Esker Fax for Notes to:

- **Reduce** overall fax costs
- **Lower total cost** of ownership through Notes® based administration
- Use the existing Domino infrastructure to **shorten transaction times** for the entire enterprise information supply chain
- **Automate faxing** from back-office Notes and non-Notes applications (from AS/400, Unix, Windows®, web and email platforms)
- **Improve** customer service levels

Fully integrated with Lotus Notes® and Domino™

More than a simple email gateway, Esker Fax for Notes integrates comprehensive fax technology completely within the Notes/Domino environment, taking full advantage of the versatile Lotus Notes interface and centralised administration. Esker Fax for Notes supports Domino 8.5.3 and 9, Lotus Domino WebMail Client and native imaging of Lotus Notes forms and requires no Domino Directory modifications.

Native integration fully leverages the Domino/Notes environment, allowing administrators and users to send, receive, check status and manage faxes entirely within Notes – reducing administrative costs and total cost of ownership. Esker Fax for Notes increases user productivity by unifying fax and email under a single, familiar client. With Notes-based features such as least cost routing, comprehensive reporting, cluster monitoring, single-seat administration, automatic inbound routing and NAB synchronisation, Esker Fax for Notes is the obvious choice for Notes administrators and users.

Seamless Notes integration

Esker Fax for Notes requires no client software and can be deployed with minimal effort and training. In addition, Esker Fax for Notes significantly reduces the total cost of ownership by creating a Notes fax solution that is easy to roll out and maintain. In addition, Esker Fax for Notes is familiar to both the administrator and the end user. By keeping faxes in the Domino environment as long as possible, Esker Fax for Notes takes advantage of Domino's security and administration capabilities.

For a user, sending a fax is as easy as sending an email message or printing directly from any desktop application. Users can address faxes from public or private address books to individuals or groups, choose one or more attachments, select a cover page and send without ever leaving their desk.

Plus, Esker Fax for Notes supports all forms of inbound routing so users can securely receive faxes directly in their Notes mail inbox. For administrators, Esker Fax for Notes makes it possible to manage all the fax servers worldwide through Notes databases.

100% image quality

Esker developed an accurate method for rendering and faxing Notes forms and documents directly on the server. Combined with our native document conversion, this technology ensures the highest image quality for all fax documents.

DeliveryWare Rules Engine

At the heart of Esker Fax for Notes is Esker's innovative technology called DeliveryWare Rules Designer. The intelligence behind Esker Fax for Notes, DeliveryWare Rules Designer automates every phase of the information delivery process - speeding the implementation of enterprise communication strategies and providing maximum document customization and professional formatting. By recognising text or print-stream data from any enterprise application (e.g., ERP, CRM, SCM, etc.), DeliveryWare Rules Designer automates document addressing, formatting and delivery of all enterprise documents. Esker DeliveryWare Rules are created within the easy-to-use, wizard-driven DeliveryWare Rules Designer. Together, DeliveryWare Rules Designer and Esker DeliveryWare Rules intelligence accelerate processing and revolutionise information delivery.

Scales for future growth requirements

If fax requirements expand outside of Notes, Esker Fax for Notes' scalability can accommodate an organisation's growing needs. Faxes from AS/400®, Unix, Windows®, web applications can all be sent and tracked with Esker Fax for Notes, making it possible to fully automate purchase orders, invoices, shipping confirmations and much more. With a direct path to the leading business document server, Esker DeliveryWare, Esker Fax for Notes easily expands to document delivery capabilities for web, email, archive, Mail on Demand, wireless message and print.

Esker Fax for Notes technical information minimum requirements

Verify system minimum requirements according to the following information:

Computer hardware
- Intel XEON® 2 GHz 4-core processor CPU for document delivery (3.2 GHz hyper-threaded, multi-core or multiprocessor recommended to use the Image Recognition module)
- 8 GB RAM (or 10 GB if using Image Recognition)
- 1GB hard disk space for program installation + 2 GB for database, depending on expected volumes (20 GB recommended)
- NTFS file system
- Network interface card
- Video card with 8 MB RAM for optimal performance

Fax hardware
- Dialogic® Brooktrout® TruFax® TR1034 fax board, or
- Dialogic® Brooktrout® SR 140 Fax Software, or
- Dialogic® Diva® boards

Operating system*
- Windows Server 2008 R2 SP1 (Standard Edition, Enterprise Edition or Datacenter Edition)*

*With the latest Windows updates

Companion software
- Microsoft Internet Explorer 8.0 or 9.0, Mozilla Firefox 10.0 and higher or Google Chrome 9.0 and higher
- Microsoft Internet Information Service (IIS) — required if using Notes Connector, LanFax clients, remote servers, load balancing or least cost routing, and necessary to benefit from the new web dashboards in Esker Administrator
- Local or remote: Lotus® Domino Server 8.5.3 and 9, 32-bit or 64-bit as a messaging and application server or as an application server-only with the messaging server on another computer
- Remote Lotus® Notes®, Lotus® Domino Administrator, and Lotus® Domino Designer (any version compatible with your Lotus Domino server) for administration and development
- Lotus Notes*** 8.5.3

To use Esker Fax for Notes with a fax board to send and/or receive faxes, install the fax boards, and test it if possible before installing Esker Fax for Notes. DO NOT use different kinds of fax boards at the same time.

** Esker recommends administering the Domino server remotely from an administration workstation separate from the Domino and Esker Fax for Notes servers. Do not use for administration purposes the Notes client used for imaging.

*** The Lotus Notes client software is used to image Notes documents. It is required on the server where the Fax for Notes add-in is installed. If Fax for Notes add-in is installed on the Domino server, be sure to place the Lotus Notes client in a directory different from that of the Domino server.