The Cloud Platform for the Back Office Digitalization

Jean-Michel Bérard, Founder and CEO Emmanuel Olivier, COO



April 2024

Corporate Overview

The Cloud Platform for Document Process Automation



Bringing The Back-Office To The Modern World

\$230,081

towards - towards

ESKER

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antillillin .

Digitalization of B2B Back Office Processes





Digital transformation of the Back-Office



Increased business productivity



Enhanced global visibility & analytics

Positive-Sum Growth





Leading Analyst Recognition

Gartner

Esker Named a Leader in the 2023 Gartner[®] Magic Quadrant[™] for Integrated Invoice-to-Cash Applications⁽¹⁾

&

Esker Recognized in the **2022** Gartner[®] Magic Quadrant[™] for Procure-to-Pay Suites for the Third Year in a Row⁽¹⁾

Ardent Partners

Esker Recognized as a Market Leader in Ardent Partners 2023 ePayables Technology Advisor for 3rd Consecutive Year

&

Esker Recognized as a **Key** Solution Provider in 2020 by Ardent Partners

€IDC

Esker Named a Leader in the IDC MarketScape for Accounts Receivable 2021⁽²⁾

&

Esker Named a Major Player in the IDC MarketScape for Accounts Payable 2020- 2021⁽³⁾

Forrester

Esker Named in Forrester Order Management System Landscape, Q4 2022

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Forrester AR Invoice Automation Landscape, Q1 2023

(1) Gartner, Magic Quadrant for Procure-to-Pay Suites, Micky Keck, Balaji Abbabatulla, Patrick Connaughton, Lynne Phelan, 28 November 2022.

Gartner, Magic Quadrant for Integrated Invoice-to-Cash Applications, Tamara Shipley, Nisha Bhandare, Valeria Di Maso, 2 May 2023.

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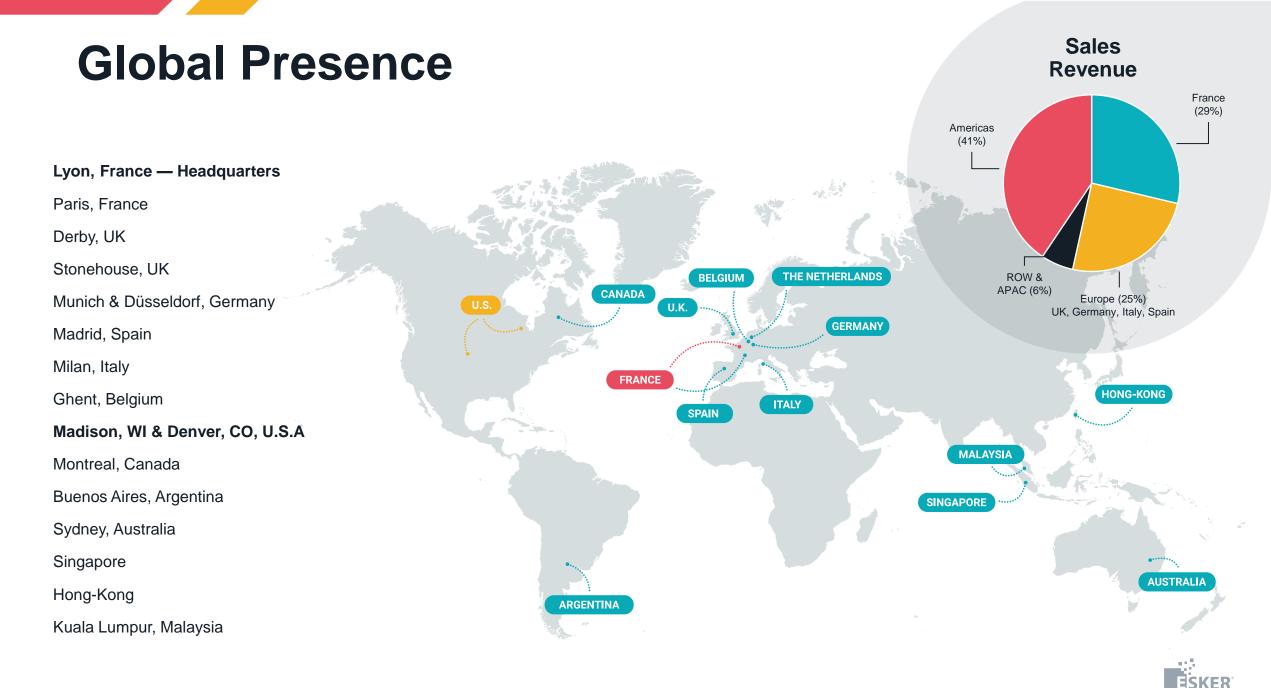
(2) IDC MarketScape, IDC MarketScape: Worldwide SaaS and Cloud-Enabled Accounts Receivable Automation Applications for Midmarket 2020–2021 Vendor Assessment, IDC #US47032320, December 2020





Key Facts & Numbers

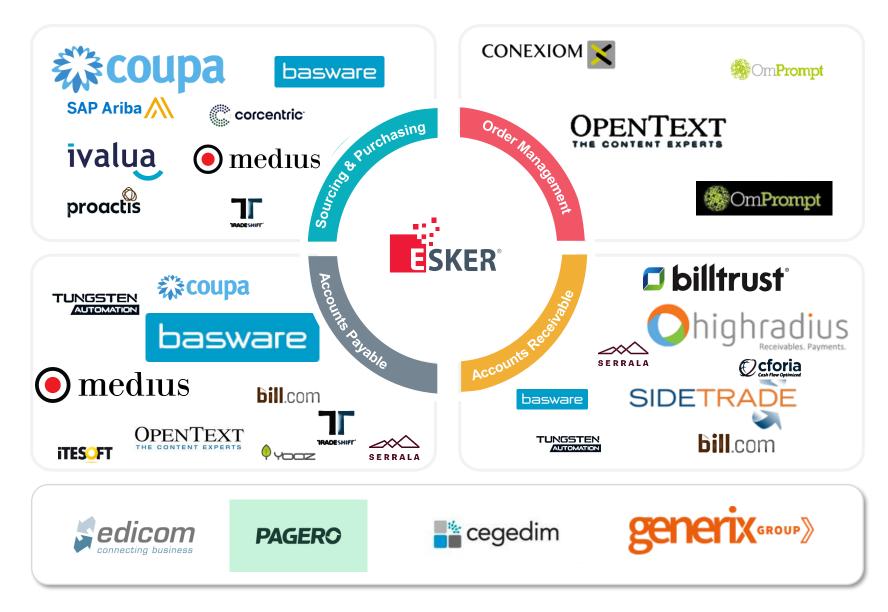




Recently Signed Customers



Competition

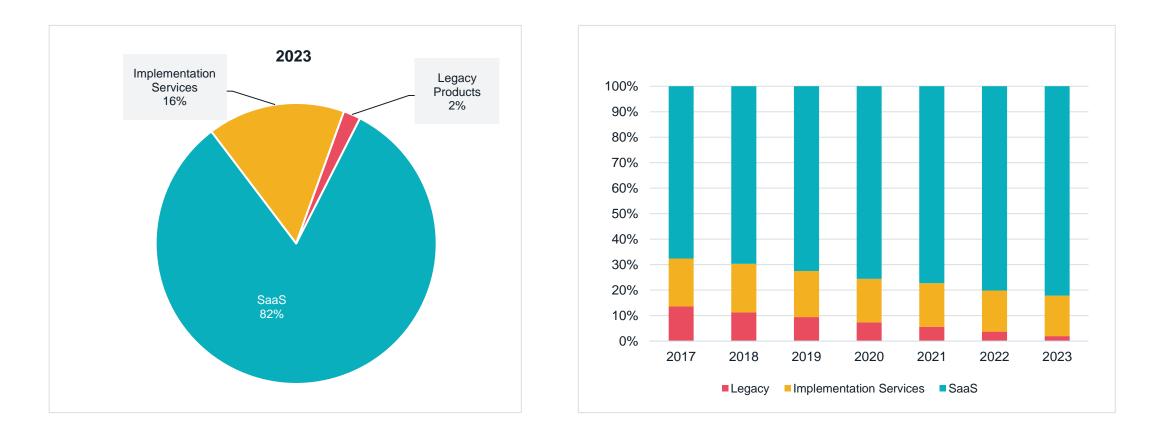




Business Model



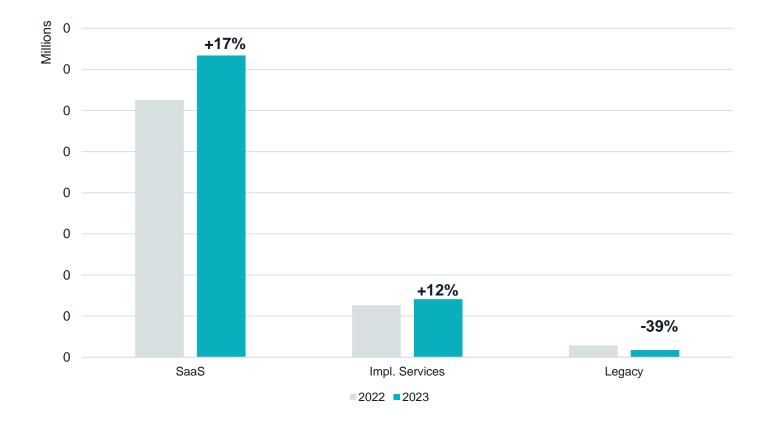
Strong recurring Business Model



In 2023 SaaS increased 17% to represent 82% of the total revenue (80% for FY 2022)



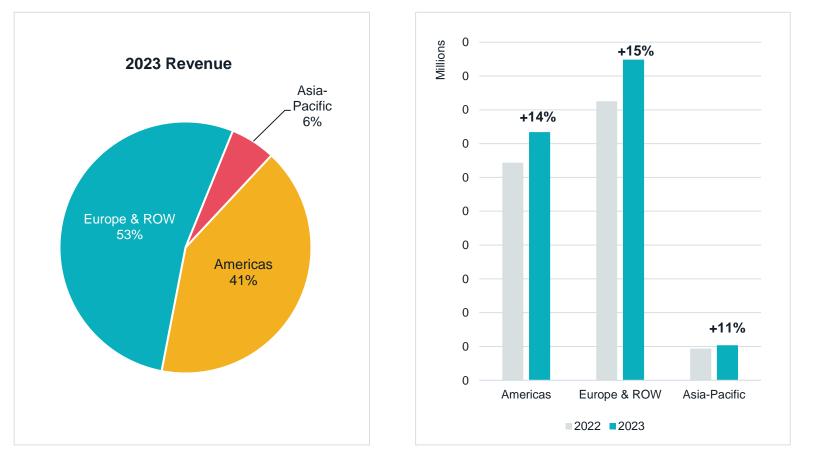
Revenue Growth by Product Type



- Dynamic growth of SaaS shows implementation of past wins as well as volume of activity on the platform by existing customers
- Consulting revenue on positive trend
- Bad Legacy products performance



Revenue Growth by Region



- All regions are growing
- Dynamic growth in US and Europe following consistent growth in bookings in previous years
- APAC experienced a weak Q4 2022 and Q1 2023 in term of bookings



SaaS Revenue by Type



Subscription revenue

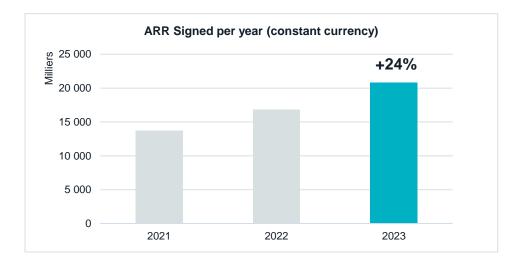
- 54% of SaaS revenue in Q1-24
- 29% growth vs. Q1-23

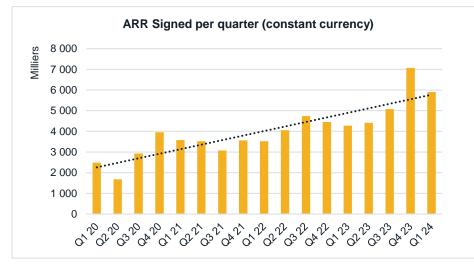
Transaction revenue

- 46% of SaaS revenue
- 0% growth vs. Q1-23



Dynamic Sales Performance (Bookings)

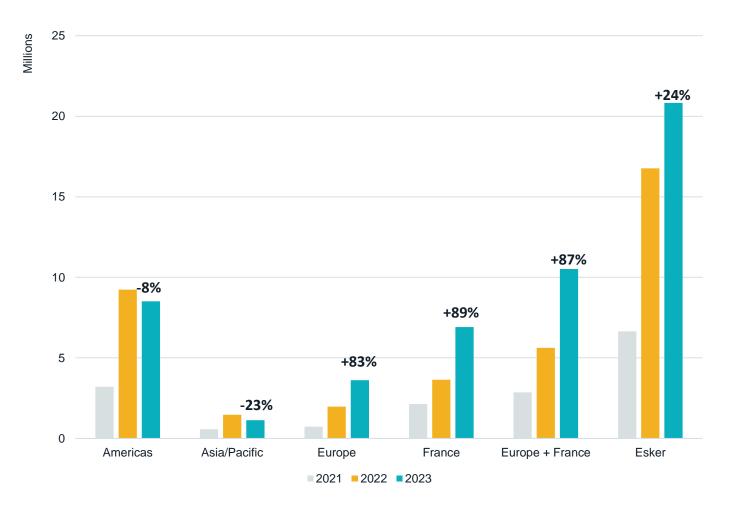




- Bookings (order intake) is defined as the average annual minimum amount of revenue for signed contracts (Annual Recurring Revenue)
- It is charged to customers as subscription fee
- This revenue will be recognized over the duration of the contract.
 Typical contract: 3 years. Generally, includes ramp ups
- Acquisition cost (sales & marketing mainly) charged to income statement in the year on contract closing. No deferral
- Per document revenue comes on top of subscription fees and will be recognized based on customers utilization of the platform.
- Per document revenue (transactional) is not included in bookings



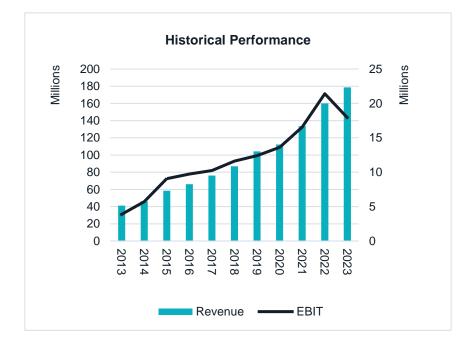
Bookings Growth by Region (FY 23)



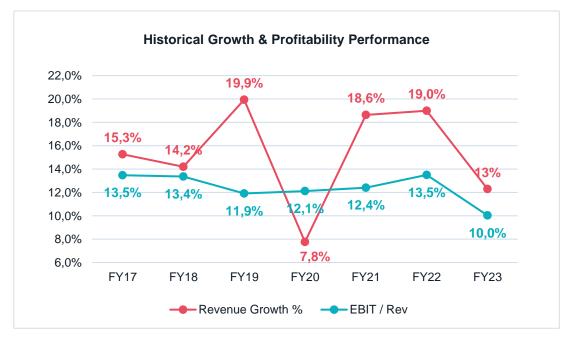
- Strong performance in France & Europe
- Solid & regular performance in Americas
- Weak performance in Asia-Pacific after a slow beginning of the year 2023



Business Model Combines Growth & Profitability



Growth requires investments but Esker still aims at maintaining profitability in the 12 - 15% range



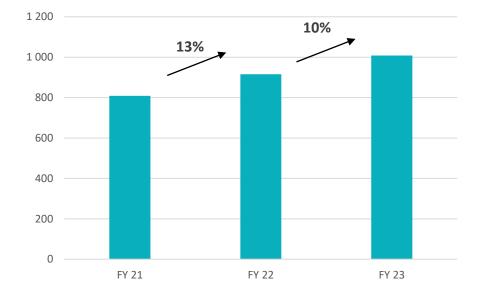
FY23 profitability decrease mainly due to:

- Salary and cost inflation
- Headcount increase
- Accelerated growth in bookings driving sales commission up
- Forex effect



Headcount Analysis

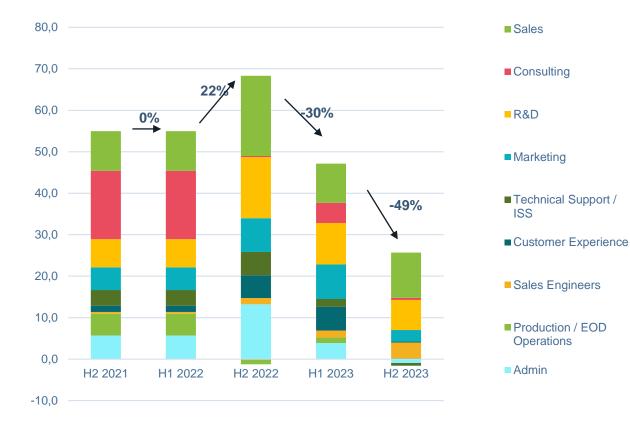
Staff @12/31/23 – 1008 employees Technical Admin Support / ISS 11% Customer ' 7% xperience Marketing **10% Sales** 18% Production / EOD Operations 7% Consulting 20% R&D Sales Engineers



- Average headcount increased by 10% to exceed 1,000 employees (includes Market Dojo)
- Lower than 2022 increase



Net Increase of Headcount Slows Down



- Efforts to slow down hirings have started end of FY22 showing first results in H1 23 and even more in H2 23
- Will fully benefit FY 24 average FTE headcount
- Efforts have been focused on productivity
- Support functions and marketing contributed the most, but all departments helped







Q124 REVENUE

Sales Revenue in M€ (Unaudited)	Q1 2024 M€	Q1 2023 M€	Q1 2024/Q1 2023 Growth ⁽⁴⁾
SaaS ⁽¹⁾	39.6	35.4	+12%
Implementation Services ⁽²⁾	7.7	6.3	+22%
Legacy Products ⁽³⁾	0.4	1.1	-64%
TOTAL	47.7	42.8	+12%
Bookings ^{(5) (4)}	5.95	4.12	+37%

⁽¹⁾Includes subscriptions and transactional revenue

⁽²⁾Includes Consulting and Professional Services

⁽³⁾Includes Esker DeliveryWare, Fax Servers and Host Access

⁽⁴⁾Growth based on a constant exchange rate: 2024 exchange rates applied to 2023 figures

⁽⁵⁾Expressed as Annual Recurring Revenue (ARR). ARR is the average annual subscription value that customers commit to pay over the life of a contract. Revenue from platform transactions is not included as it is uncertain by nature and depends on the number of transactions effectively processed, which is not known at the time the contract is signed.



Strategy





Artificial Intelligence

REAL

WORLD

GENERATIVE AI (CHATGPT)

- Auto-answering
- Classification
- Auto-Reporting
- Auto-Mapping
- Real time Translation
- Chatbot

TRANSFORMERS

Document Recognition



MACHINE LEARNING

Auto-learning

LONG SHORT-TERM MEMORY

Document Recognition

K-NEAREST NEIGHBORS

- Prediction (payment date)
- Anomaly Detection
- Fraud Detection
- Classification

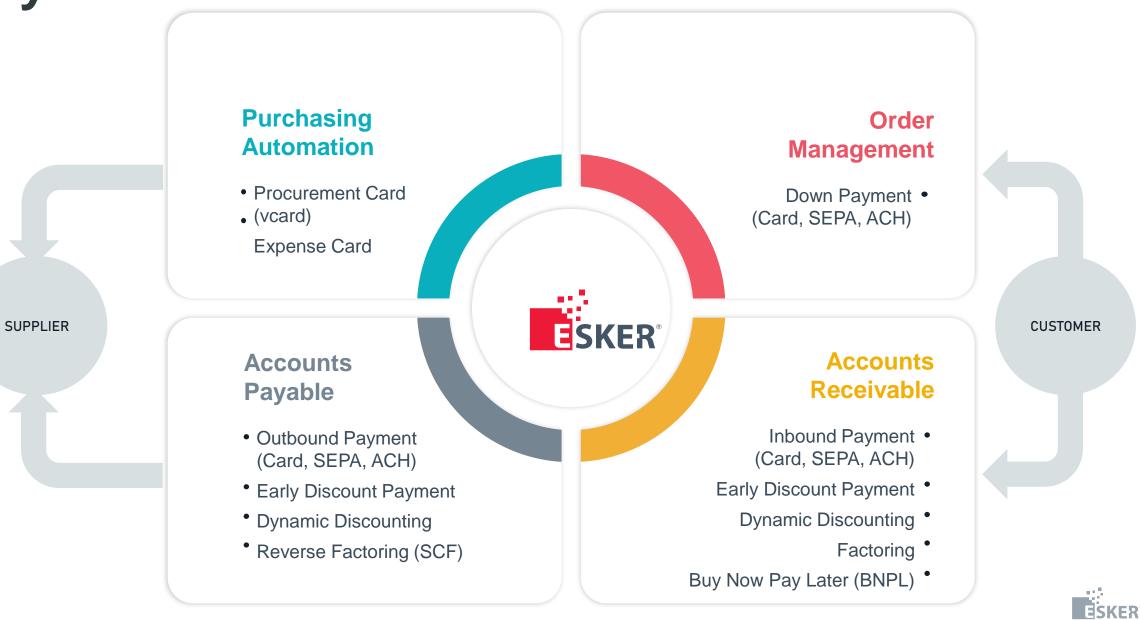
DIGITAL WORLD

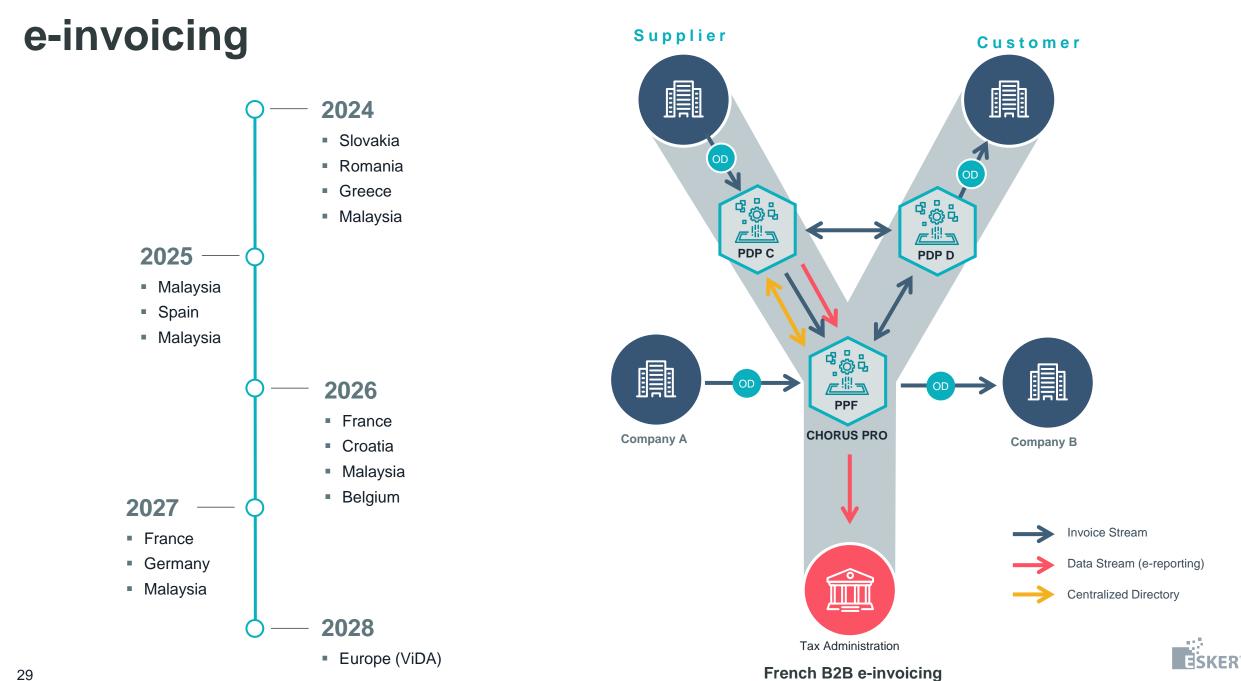
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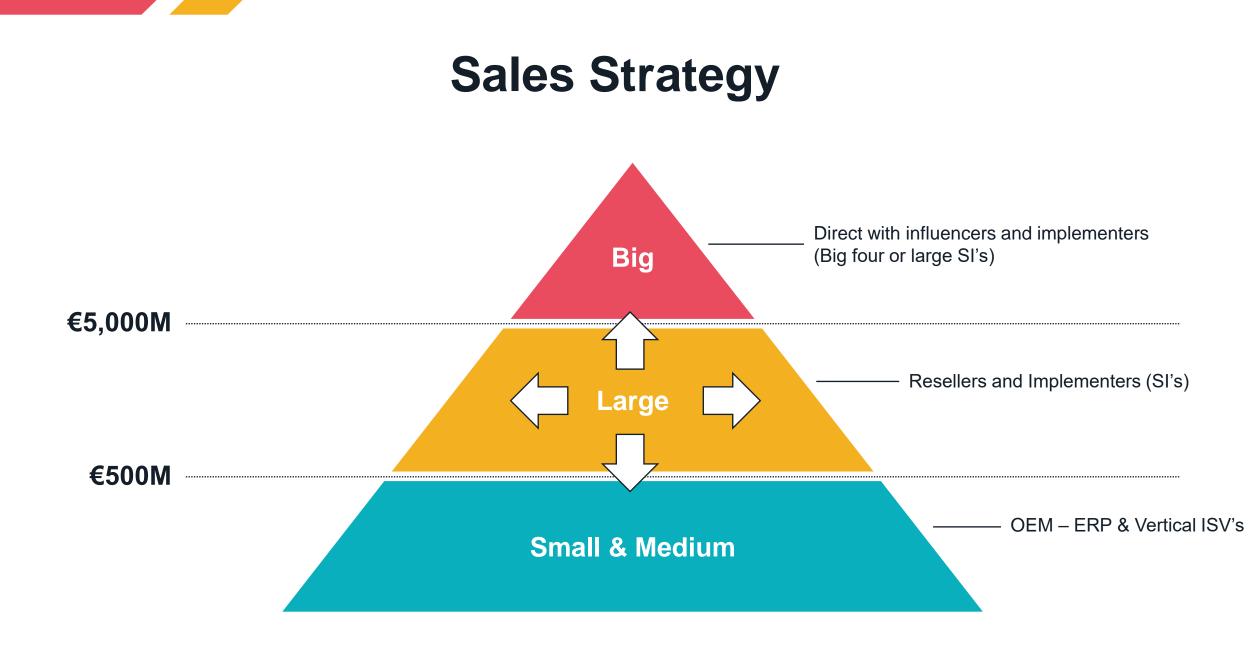
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Payment













"Sustainable growth requires an equitable business ecosystem. By applying the positive-sum growth concept, we work towards a world where success never happens at the expense of any team, individual or company — everybody wins."

Jean-Michel Bérard, CEO | Esker



Guidance 2024

- Revenue Growth
 - 12 -14% at constant exchange rates
 - Assumes continued uncertainty in world macro economy
 - Factors in backend loaded bookings performance in FY23
- Operating profitability
 - Based on the above revenue performance and as a result of careful investments in the business,
 - Profitability expected to return to FY 22 levels (12 13%)
 - Excluding potential effects of currencies fluctuation, tax accrual on free shares or other unforeseen events.





Thank you

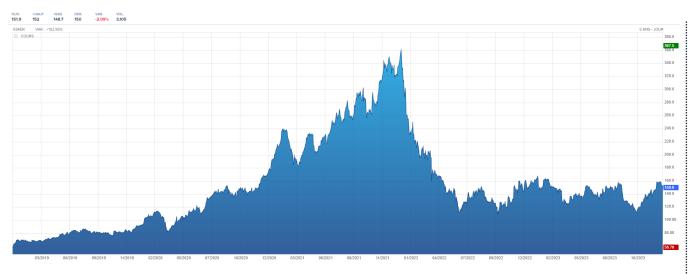
for your attention



Addendum



Stock Market



Euronext Growth Paris

- ISIN Code: FR0000035818 ALESK
- Market capitalization December 31, 2023: €893,436M
- Number of shares: 6,024,524

 Jean-Michel Bérard Management 	Auto-contrôleAutres nominatifs	Emmanuel OlivierPublic porteur	FCPE Esker

Financial Announcements

Q4 2023 January 16, 2024 FY 2023 March 27, 2024 Q1 2024 April 16, 2024 Q2 July16, 2024 HY September18, 2024 Q3 October15, 2024 *After stock market closing



Leadership Team





Jean-Jacques Bérard (58) Executive Vice President, Research and Development



Steve Smith (62) U.S. Chief Operating Officer



Eric Bussy (49) Vice President Marketing & Product Management



Emmanuel Olivier (56) COO – General Manager Board Member

Jean-Michel Bérard (62)

CEO & Founder Board President



Claire Valencony (49) Deputy-COO



Ari Widlanski (43)

Vice President Global Strategic Alliances



Nicolas Mougin (51) Vice President Customer Services



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