

INVOICE DELIVERY

Taming the Chaos of E-Invoicing Compliance

Centralizing and automating invoice delivery with Esker helps Algeco process 600,000 invoices annually across all channels.

algeco®



ESKER®

AT A GLANCE

Algeco

-  **Building materials**
-  **5,000 employees**
-  **Headquarters in London, England**
-  **Operates in 23 countries**
-  **Over 600,000 invoices annually**
-  **IFS ERP**



Challenges

Juggling fragmented invoicing processes

As the world leader in manufacturing portable and modular spaces for living, working, and learning, Algeco serves a wide variety of clients across multiple continents. However, keeping up with the invoice delivery preferences of customers and the growing number of e-invoicing requirements in different countries was proving to be challenging, since many of Algeco's invoices were still delivered via postal mail or PDF.

On top of all that, 75% of the company's monthly invoices are issued on the same day due to Algeco's rent-based business model, putting intense pressure on the Accounts Receivable (AR) to generate and distribute accurate invoices in a very tight timeframe. In addition, some of the company's invoices were sent by an external service provider, making it difficult to maintain visibility into invoice status.

When Algeco began a global digital transformation project, the company decided that its invoice delivery process was the right place to start.

Objectives

- Ensure e-invoicing compliance in countries where Algeco does business
- Centralize all invoicing processes across internal teams
- Phase out paper invoices and move to fully digitized e-invoices
- Meet customer EDI requirements
- Gain competitive advantage in account tenders.
- Easily absorb peaks in invoicing volumes

Solution

A single platform that automates invoice delivery via any channel

Algeco had been using Esker solutions in southern Europe and England since 2011, so the company felt confident about introducing Esker Invoice Delivery to automate its invoicing processes. Implemented in France, Italy, Portugal and the U.K. first, Esker Invoice Delivery has enabled Algeco to automate the transmission of over 600,000 customer invoices annually, independent of channel.

While some invoices are currently still sent by postal mail and email (PDF or download link), Algeco's objective is to eliminate paper and move fully to e-invoicing. This capability ensures that invoices can be processed in a variety of different formats (PDF, XML, UBL, Facturae, FatturaPA, etc.). Any e-invoice sent is automatically compliant with public administration platforms such as Chorus in France, SDI in Italy and FACe in Spain. To meet the needs of large customers, EDI processes were optimized both internally and on the customer side.

"Key project success factors include collaboration between business and IT stakeholders, change management, and the ability to measure operational efficiency."

Jean-Luc Vielmont,
CIO, Algeco France





Results

Esker Invoice Delivery has had a transformative impact at Algeco. Around 98% of invoices for Algeco France and over 50% of Algeco Group invoices in France, Italy, Spain, the UK, and Portugal are now processed through Esker. The reduced manual effort greatly streamlined operations, and standardizing invoice delivery methods laid the groundwork for Algeco's digital-first approach that future-proofs its financial operations.

Additionally, the European Union's VAT in the Digital Age (ViDA) regulatory framework is reshaping compliance requirements such as mandatory cross-border e-invoicing. By embracing automation and initiating digital transformation projects, companies like Algeco are in a stronger position to adapt to any regulatory changes, and can actually turn these into a competitive advantage. Modernizing invoice delivery processes ahead of deadlines allows Algeco to not just ensure compliance but improve efficiency with enhanced data quality. This shift gives the teams the ability to focus on what matters most: delivering value to customers.

"Esker processes 98% of Algeco France's invoices and more than 50% of group-wide invoices in France, Italy, Spain, the UK, and Portugal. Now that we can manage all invoice delivery methods, our goal is to move our customers to e-invoicing to generate economies of scale."

Jean-Luc Vielmont
CIO, Algeco France

Want to transform your invoice delivery processes like Algeco?

We're here to help.

About Esker

Esker's AI Automation Suite for the Office of the CFO leverages the latest in Agentic AI and automation technologies to optimize working capital and cashflow, enhance strategic decision-making, and improve human-to-human relationships with customers, suppliers and employees. Esker's Source-to-Pay and Order-to-Cash solutions automate any business process while supporting long-term growth strategies. Offering 40+ years of industry knowledge, Esker operates in North America, Latin America, Europe and Asia Pacific with global headquarters in Lyon, France, and U.S. headquarters in Madison, Wisconsin.

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