

Esker's Accounts Receivable Solution Suite

Revitalize your AR strategy & performance

Esker's Accounts Receivable solution suite helps finance teams turn receivables into a strategic driver of cash, control, and working capital performance. Powered by Esker Synergy AI, the unified platform works alongside your core ERP to orchestrate automation, predictive insights, agentic assistance, and governed workflows across AR — helping organizations accelerate cashflow, improve predictability, reduce financial risk, and scale with confidence.

The Esker advantage



Faster cash, greater control

Compliant invoice delivery, faster cash application, and AI-assisted collections help speed up the cash cycle, reduce payment delays, and improve DSO.



More predictable working capital

Predictive insights into payment behavior, customer risk, and expected cash give finance a clearer view of what is likely to come in and how confidently they can plan around it.



Lower risk, stronger visibility

Continuous credit monitoring, structured dispute handling, and AI-powered risk signals help protect revenue, reduce bad debt, and support consistent decisions.



Scalable AR performance

AI-assisted prioritization, intelligent dashboards, and guided actions reduce manual effort, so AR teams can focus on activities with the greatest cash and risk impact.

One suite for end-to-end receivables management

Esker's Accounts Receivable suite connects five AR solutions spanning the invoice-to-cash cycle, each designed to deliver standalone value while strengthening the full receivables journey. Built on a connected platform that combines embedded AI, enterprise-grade governance, and an ERP-safe architecture, the full suite unifies data, workflows, and intelligence to help finance teams modernize AR operations with greater control and confidence.

Credit management

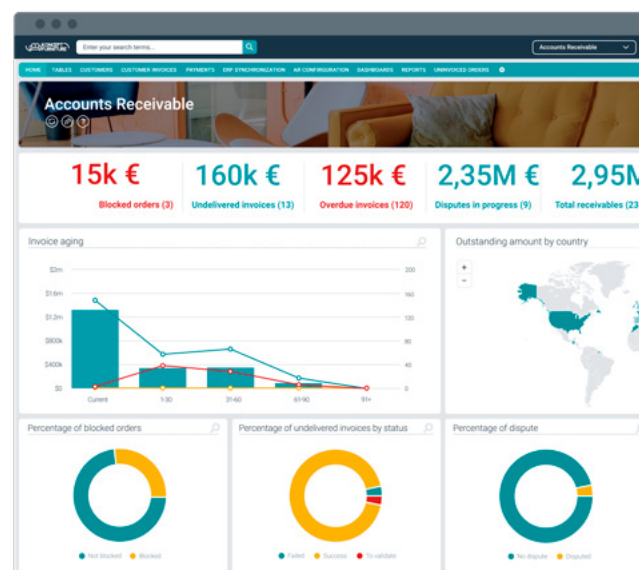
Esker Credit Management helps businesses secure revenue with faster, smarter, and more consistent credit decisions. By bringing customer intelligence, AI-powered risk analysis, and continuous monitoring into one connected process, finance teams can onboard customers more confidently, proactively manage credit risk, and strengthen AR performance.

Invoice delivery

Esker Invoice Delivery automates the end-to-end invoice delivery process while helping businesses meet e-invoicing and compliance requirements in over 60 countries. The solution supports customer delivery preferences, provides real-time visibility into invoice status from AP and B2B portals, and helps resolve issues faster through connected workflows and customer self-service capabilities.

Cash application

Esker Cash Application accelerates cash allocation by using AI-powered remittance management, automated matching, and intelligent recommendations to reconcile incoming payments with open items. The solution reduces repetitive and error-prone work, increases auto-matching rates, and improves visibility across receivables by keeping customer accounts accurate and up to date.



Claims and deductions management

Esker Claims & Deductions helps businesses resolve disputes and short payments faster while keeping deductions under control. The solution combines AI-driven data capture, automated workflows, and guided resolution to manage trade claims and non-trade claims related to shortages, damages, pricing issues, penalties, and other customer disputes.

Collections management

Esker Collections Management helps businesses improve cashflow by automating key collections workflows and using Synergy AI to support customer interactions. During messages and calls, Synergy AI summarizes context, captures notes, suggests responses, and recommends the next best follow-up actions. With greater visibility into invoice-related issues and the tools to collaborate more effectively, AR teams can reduce DSO, limit bad debt, and facilitate communication with customers.

Solution features

Esker's 40+ years of field experience and dedication to product development is the key to our continued innovation. Below are some of the most prominent features powering Esker's Accounts Receivable solution suite:



Synergy AI Agents

Esker Synergy AI Agents help teams act faster and make better decisions across AR operations. They analyze customer situations, prioritize high-impact actions, recommend next steps, and support repetitive finance tasks under human governance. Users remain in control of what is sent or executed. From payment predictions and customer risk signals to AI-assisted messages, call summaries, financial analysis, and conversational access to AR insights, Esker Synergy AI turns receivables data into actionable intelligence.



Connected receivables data

Esker's Connectivity Suite connects systems and data across complex, multi-ERP environments, supporting decentralized organizations and post-M&A integration. It brings internal and external data together in one unified view, creating a trusted source of truth that improves visibility, consistency, and decision-making across receivables operations.



AI-enabled collaboration

Shared conversations, automated workflows, AI-assisted messaging, and customer portals help key AR stakeholders stay aligned, resolve issues faster, and improve both employee and customer experience. Agent-assisted interactions also help users summarize context, draft responses, capture call outcomes, and trigger the right follow-up actions while keeping people in control.



Global capabilities & e-invoicing compliance

Esker supports international and multi-entity businesses with compliant invoice delivery in over 60 countries. The platform manages multiple regulatory models, formats, public e-invoicing platforms, and compliant archiving, while also enabling global payment capabilities. Local teams can meet country-specific obligations, while corporate management maintains visibility, governance, and control.



Receivables performance intelligence

Esker provides real-time and predictive visibility through personalized dashboards, KPIs, and reports. Finance leaders can monitor cash inflows, payment behavior, DSO, and operational performance while gaining the insights needed to improve forecasting and decision-making. Powered by Esker's Data Lake, businesses can benchmark key AR metrics against peer companies and identify opportunities to improve receivables performance.



Unified customer visibility

Esker provides a 360-degree view of every customer across the entire accounts receivable lifecycle. Finance teams can access customer credit information, invoice status, payment history, collections activity, claims, supporting documents, and interactions from a single interface. This shared customer context gives AI and users the foundation to prioritize actions, resolve issues faster, and make more informed receivables decisions.

Want to go further?

Esker's Accounts Receivable suite is part of a broader vision for intelligent finance operations, connecting receivables, customer service, and source-to-pay processes on one agentic platform. With more than 40 years of experience and over 3,000 customers worldwide, Esker helps the Office of the CFO accelerate cashflow, increase financial visibility and predictability, reduce risk, and modernize operations with confidence. As Synergy AI Agents continue to expand across finance workflows, Esker helps businesses move beyond process automation toward intelligent, governed execution, where people, data, and AI work together to improve working capital performance.