



Extending the Reach of Information

Esker VSI-FAX 5.0
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PRESS RELEASE

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Esker VSI-FAX[®] 5.0 adds call batching, anti-spam, TIFF conversion, mail merge features

New release enhances fax integration, scalability for Unix/Linux and multi-platform environments

Madison, Wis, 27 May 2004 – Esker, Inc., leading provider of fax and document delivery solutions, announces the availability of Esker VSI-FAX 5.0. This release further establishes VSI-FAX as the most comprehensive multi-platform solution for faxing of documents from any applications running on Linux, Unix, or Windows.

“Fax continues to be an important means of exchanging business information, and VSI-FAX provides a scalable, cost-effective fax solution for almost any environment,” says Marcy Dahlk, product manager for Esker’s fax server product line. “This 5.0 release adds new functionality that gives organizations all the tools they need to be successful in meeting today’s fax needs.”

Nick Martin, MIS Manager for TACO Metals, Inc., says, “I’m a longtime VSI-FAX user because it just works. Day after day, VSI-FAX works. With the 5.0 release, I can now use an inexpensive Linux-based server and have all of my other computers use it, regardless of their operating system. I was even able to use \$99 modems. Being a small company, that is very important. VSI-FAX gives a small company a large company tool with reliability.”

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New and enhanced features in VSI-FAX 5.0 include:

- ◆ **Call batching** that reduces telephony costs by combining and managing faxes directed to a common phone number into a single call
- ◆ **Anti-spam feature** that blocks unsolicited faxes
- ◆ **Mail merge** that faxes directly from Microsoft® Office applications
- ◆ **Image converters** for HTML-to-TIFF and RTF-to-TIFF, and the ability to embed TIFF images within a PDF for more convenient content viewing
- ◆ **Enhanced OS coverage** that now includes Microsoft Windows Server™ 2003 and Red Hat® Enterprise Linux

According to Dahlk, “VSI-FAX has a reputation as one of the most flexible, full-featured, and reliable fax solutions available, and we continue developing it to maintain that advantage. Esker has a large customer base that we surveyed to find out which new features were most in demand. This is where the idea for the anti-spam feature came from, for example. Receiving fax spam is even more annoying than email spam. It uses paper and ink and blocks the phone line.”

VSI-FAX is recognized as a leading multi-platform fax server solution for faxing of documents from virtually any application, fax from any email client, and routing of faxes directly to desktops, departments, and printers. Integrating with enterprise or custom applications and messaging environments, VSI-FAX provides a comprehensive fax solution for independent software vendors and system integrators as well as individual businesses of any size. Additional VSI-FAX 5.0 information and evaluation downloads are available from the Esker Web site at www.esker.com.

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About Esker Software

Esker Software solutions connect people and information. Providing access to enterprise host systems and enabling delivery of business information from any enterprise source to any destination, Esker solutions include:

- ◆ Esker DeliveryWare Platform
- ◆ Esker Fax™, Esker Fax for Notes, and Esker VSI-FAX
- ◆ Persona® by Esker, SmarTerm® by Esker, and Tun® Plus by Esker.

Esker is a recognized leader in helping companies eliminate manual paper processes with Esker DeliveryWare, a comprehensive solution that automates every phase of document creation and delivery out of any application. Specializing in automating the transformation and distribution of SAP®-generated output, Esker solutions also work with any other business application to streamline and automate document flow without custom programming.

Founded in 1985, Esker operates globally and has over 25,000 customers and millions of licensed users worldwide. Esker's global headquarters are in Lyon, France and U.S. headquarters are in Madison, WI. For more information, visit <http://www.esker.com>.

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