



*Extending the Reach of Information*

## PRESS RELEASE

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# Esker VSI-FAX 5.1 Release Offers Added Flexibility and Robust Functionality

*New features enhance multi-platform, cost-effective desktop and production fax server*

**Madison, WI, July 20, 2005**—Esker Software, a leading provider of intelligently automated document delivery solutions, today announced the immediate availability of Esker VSI-FAX 5.1, the multi-platform fax server running on Unix, Linux or Windows. VSI-FAX 5.1 offers a scalable and cost-effective desktop or production fax solution that allows an organization to quickly fax-enable any application and to expand user access as needs grow.

Responding to the comments and feedback provided by customers, Esker has incorporated a variety of enhancements into the new VSI-FAX 5.1 release to offer enterprises an even more powerful, more flexible, more comprehensive, and more stable fax solution. New features include:

- More robust and reliable core fax server – Numerous updates and improvements include VSI FAX client and core server enhancements, and a new modem architecture layout.
- Support of Brooktrout and Eicon fax boards – VSI-FAX 5.1 now supports fax boards from two of the world's leading suppliers, offering faster transmission speed and improved performance.
- Extended API capabilities – Offering a rich set of choices for integration with desktop and enterprise applications, VSI-FAX 5.1 enables applications with an easy-to-use interface for custom fax application development or integration from Visual Basic, Visual C++, C#, JavaScript, and Visual Basic Script.

This new release offers full support for Brooktrout and Eicon analog fax boards. “Adding support for analog fax boards was a high priority in this new version as demanded by our customers,” says Eric

(more)

Bussy, Director of Corporate Marketing at Esker Software. "We have chosen Brooktrout and Eicon, both highly regarded for their quality fax board product lines. Listening to our customers is a principal objective to ensure they receive the best value from the solutions we offer as we continue to enhance the performance and feature set of VSI-FAX to address market needs."

Aside from the new features listed above, Esker has updated several of the staple features and add-on options that have added to the success of VSI-FAX. With the fax merge capability, users can quickly merge faxes from desktop productivity suites, such as Microsoft Office, creating a personal touch. Automated routing of inbound faxes allows users to receive their faxes via email, on the printer, or from other applications.

"The principal advantage that I would like to point out about VSI-FAX 5.1 is the Command Console," says Timothy Mach, Hardware System Developer at Medent Community Computer Services Inc. "VSI-FAX 5.1 has come a long way from the previous versions. The Command Console not only offers ease in configuring the software, but everything works as advertised. Adding or changing devices and classes has never been this simple. Also, with the new improved Fax Interface Module we are no longer having inbound issues when the sender is using an older fax modem or board."

Among additional enhancements and options is the ability to add the Fax on Demand Connector, which allows organizations to take advantage of outsourced fax delivery without adding hardware or dedicated phone lines, creating an ideal solution to avoid peak capacity problems such as end-of-month invoicing.

Esker VSI-FAX 5.1 is available for immediate purchase or upgrade.

### **About Esker Software**

Esker is the intelligent document delivery leader. With software and hosted delivery services to automate every phase and every type of document delivery, Esker helps organizations streamline manual, paper-intensive business processes and automate the flow of documents into, within and outside the organization providing significant and immediate operational efficiencies, cost savings and measurable ROI in as little as three to six months.

Esker intelligent document delivery solutions include **Esker DeliveryWare** – a single, universal information exchange platform that captures, formats, converts, routes and stores documents using patented, content-based delivery technology and **Esker on Demand** – document delivery services enabling physical mail, fax, email and SMS delivery from enterprise and desktop applications with no printers, mailroom equipment, fax machines, office supplies, etc.

Founded in 1985, Esker operates globally and has over 70,000 customers and millions of licensed users worldwide. Esker has global headquarters in Lyon, France and U.S. headquarters in Madison, WI. For more information, visit [www.esker.com](http://www.esker.com) or [www.eskerondemand.com](http://www.eskerondemand.com).

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