



Extending the Reach of Information

PRESS RELEASE

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Esker Closes the Delivery Loop with the Addition of Fax Reception to Esker on Demand

Esker adds ability to receive faxes directly into an email inbox with Esker on Demand pay-per-use service

Madison, WI, September 1, 2005—Esker Software, a leading provider of intelligently automated document delivery solutions, today announced the addition of fax reception to its rapidly growing pay-per-use, on demand service. The ability to receive faxes directly into user inboxes via Esker on Demand effectively closes the fax loop, eliminating the need for fax servers, fax machines, fax supplies and maintenance contracts.

A web-based document delivery service, Esker on Demand enables users of the most common desktop applications to automate faxing of their business documents. Users can, in just a few clicks, without leaving their desks, send and receive fax documents — outsourcing their fax traffic to be managed securely by the Esker production platform. Users are invoiced on a per-use basis, alleviating the need to search through monthly telephone bills to determine fax usage and costs.

“The addition of inbound faxing allowed us to improve the quality of our services for our customers creating faster transmission times and eliminating all the intermediary stages. Now our lines are available 24 hours a day, 7 days a week regardless of amount of incoming traffic,” says Jean-Marc Delesalle, President and CEO of Scan Eco. Since implementation back in April, we have moved 65 percent of our inbound fax traffic, averaging around 150,000 pages per month over to Esker on Demand. We expect this number to increase in the coming months.”

(more)

Esker on Demand offers several benefits:

- Ability to send and receive unlimited faxes; no fax boards or extra telephone lines are necessary
- Reduction or elimination of fax machines, fax boards, dedicated fax lines, communication costs, and maintenance costs
- No traffic limitation concerns with unlimited faxing offered by Esker on Demand
- Service available 24/7
- Real-time notification of delivery status

“By adding the flexibility of inbound faxing, we have closed the loop to create a complete on-demand fax server,” says Hugo Embert, Product Manager at Esker. “Now Esker on Demand solutions offer both incoming and outgoing fax communication, as well as the ability to send postal mailings and text messages, covering all our customers’ document delivery needs.”

About Esker Software

Esker is a recognized leader in helping organizations streamline manual, paper-intensive processes and reduce the use of paper by automating the flow of documents into, within and outside the organization. With patented document delivery automation software (**Esker DeliveryWare**) and hosted document delivery services (**Esker on Demand**), Esker offers a total solution to automate every phase and every type of business information exchange. Customers gain significant and immediate operational efficiencies, cost savings and measurable ROI in as little as three to six months.

Founded in 1985, Esker operates globally and has over 70,000 customers and millions of licensed users worldwide. Esker has global headquarters in Lyon, France and U.S. headquarters in Madison, Wisconsin. For more information, visit www.esker.com or www.eskerondemand.com.

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