



Extending the Reach of Information

PRESS RELEASE

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Esker Software and EasyLink partner to improve and simplify business document communication

Alliance brings together Esker DeliveryWare Platform with EasyLink Production Messaging and Document Capture and Management Solutions

MADISON, Wis., and PISCATAWAY, N.J. 14, October 2003 – Esker Software, a leading provider of intelligent document communication solutions, and EasyLink Services Corporation (NASDAQ:EASY), a leading global provider of transaction delivery and management services, have formed an alliance to provide document and messaging solutions that will help enterprises improve business communication, lower total cost of ownership, and accelerate ROI.

The partnership brings together the multi-channel e-document delivery automation of Esker DeliveryWare Platform and the outsourced Production Messaging and Document Capture and Management capabilities of EasyLink. The joint solutions digitize paper-based workflow and documents—including orders, invoices, confirmations, shipping documents, registrations, claims, and many more—to streamline the exchange of business information, reduce costs, improve cycle times, and optimize business processes.

“Our solutions mesh extremely well,” says Bill Fallon, vice president of product marketing at EasyLink.

“Enterprises integrating Esker DeliveryWare with EasyLink Production Messaging or Document Capture and Management services gain all the benefits of automated fax communication and digitized document capture and management—without adding another layer of complexity to their already complex technology infrastructures.”

EasyLink Integrated Production Messaging and Esker DeliveryWare together provide a high-volume fax delivery solution offering significant benefits. EasyLink delivers enterprise-level scalability, throughput, and security while eliminating the need to install, manage, and maintain a complex, costly analog telephony based fax infrastructure. Esker DeliveryWare complements this global network service capability with connectivity to any enterprise system, industry-best document formatting, and a range of complementary delivery options to meet diverse business communication requirements.

Esker DeliveryWare and EasyLink Document Capture and Management together provide an enterprise-scale outsourced alternative to standard document capture and management. This solution converts inbound faxes into application-ready data and automates their transfer, via XML, directly into enterprise systems, eliminating the inefficiency and inaccuracy of manual transaction processing, accelerating the exchange of information, and streamlining critical business processes.

“There is strong synergy between our companies and our products,” concludes Mitch Baxter, executive vice president of business development at Esker. “By integrating our core document solutions, we provide the best of both worlds—customer premise software to integrate with ERP, mainframe, and other applications, and a hosted best-of-breed document delivery service to bypass the hassles of installing local hardware and telephony.”

About EasyLink Services Corporation

EasyLink Services Corporation (NASDAQ: EASY), headquartered in Piscataway, New Jersey, is a leading global provider of services that power the exchange of information between enterprises, their trading communities, and their customers. EasyLink's network facilitates transactions that are integral to the movement of money, materials, products, and people in the global economy, such as insurance claims, trade and travel confirmations, purchase orders, invoices, shipping notices and funds transfers, among many others. EasyLink helps more than 20,000 companies, including over 400 of the Global 500, become more competitive by providing the most secure, efficient, reliable, and flexible means of conducting business electronically. For more information, please visit www.EasyLink.com.

About Esker Software

Esker Software solutions connect people and information. Providing access to enterprise host systems and enabling delivery of business information from any enterprise source to any destination, Esker solutions include:

- ◆ Esker DeliveryWare Platform
- ◆ Esker Fax™, Esker Fax for Notes, Esker VSI-FAX®, and Esker VSI-FAX for Notes
- ◆ Persona® by Esker, SmarTerm® by Esker, and Tun®Plus by Esker.

Esker is traded on Euronext—the French Stock Exchange (Le Nouveau Marché/Euroclear: 3581). With offices in North America, Europe, and Asia/Pacific, Esker has shipped over 85,000 document solutions and has a host-access installed base of more than two-million licensed users. For more information, visit <http://www.esker.com>.

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