

PRESS RELEASE

Press Contact:
Sarah Baumann
Esker, Inc.
sarah.baumann@esker.com
608-828-6144
<http://www.esker.com>

Investor Relations Contact:
Emmanuel Olivier
Esker S.A.
olivier@esker.fr
+33 (0)4 72 83 46 46
<http://www.esker.com>

Esker Fax for Notes 3.5 Feature Pack 1 provides enhanced integration with IBM Lotus Notes[®], adds new image recognition and data extraction

New release helps organizations reduce manual tasks associated with routing fax and image documents, helps improve quality assurance through data validation

MADISON, Wis., 14 December 2004 – Esker, a global leader in fax and business document delivery solutions, has enhanced its Esker Fax for Notes solution with additional IBM Lotus Notes-specific features and an Image Recognition Module that captures data from faxes and image documents, eliminating manual data entry. Karen Roscoe, product manager for the Esker Fax Server Solutions line, explains, “We have deepened our integration with IBM Lotus Notes and added a major new feature that automatically extracts routing data from incoming faxes and image documents. The new Image Recognition Module provides users with a convenient interface to verify data is recognized correctly. This gives IBM Lotus Notes users the opportunity to more efficiently exchange business documents with customers, partners, and suppliers.”

Esker Fax for Notes 3.5 Feature Pack 1 includes additional features for IBM Lotus Notes users:

- ◆ iNotes[®] support allows users to send faxes with the fax request form through a Web client
- ◆ Fax preview enables users to see the page layout of their fax prior to transmission
- ◆ Fax approval workflow allows for manager approval before a fax is sent
- ◆ Fully integrated help database allows users to find help documentation through the Notes interface

(more)

“The new Image Recognition Module enables Lotus Notes users to work with common business documents, such as purchase orders and invoices, from within their desktop environment,” says Roscoe. “There’s no longer any need to manually handle faxes.”

Benefits of the Image Recognition Module include:

- ◆ Increased operational efficiency from streamlined document-based business processes and the elimination of manual data entry tasks associated with incoming fax and image documents
- ◆ Saved time and money through automated extraction of data from any structured business document
- ◆ Improved quality assurance and a reduction in data entry errors by providing users with the ability to validate the data on incoming fax and image documents

The new Image Recognition Module, which is available to Esker customers as an optional add-on, recognizes characters, marks, and barcodes to enable automatic routing of incoming faxes to the appropriate recipients. This capability goes beyond optical character recognition (OCR), providing optical mark recognition (OMR) as well as 1D/2D barcode recognition and handwriting recognition (ICR — intelligent character recognition).

Additional information on Esker Fax for Notes is available here:

http://www.esker.com/fax_server_solutions/solutions-notes.asp

About Esker Software

Esker is a recognized leader helping companies eliminate manual paper processes with Esker DeliveryWare Solutions — software and hosted delivery services automating every phase of business document delivery. Specializing in automating the capture, formatting, and delivery of output from SAP® systems, Esker solutions work with enterprise applications to streamline document flow without custom programming. Customers gain significant operational efficiencies, save time and costs, and realize ROI in as little as three to six months.

Founded in 1985, Esker operates globally and has over 25,000 customers and millions of licensed users worldwide. Esker global headquarters are in Lyon, France and U.S. headquarters are in Madison, Wisconsin. For more information, visit <http://www.esker.com>.

###

© 2004 Esker S.A. All rights reserved. Esker, Esker Fax, and the Esker logo are trademarks or registered trademarks of Esker S.A. in the United States and other countries. IBM, iNotes, Lotus Notes, and Notes are registered trademarks of IBM Corp. SAP is a registered trademark of SAP AG. All other trademarks mentioned are the property of their respective owners.