



Extending the Reach of Information

PRESS RELEASE

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Esker Fax for Notes 3.5 simplifies fax communication and management for the Lotus Notes enterprise

Leading pure Notes fax solution improves fax system management, fax board support, fax routing

ORLANDO, Fla., January 26, 2004 – At Lotusphere 2004, Esker Software, leading worldwide provider of e-document solutions for improved business communications and processes, announces the immediate availability of Esker Fax for Notes 3.5. This release includes significant new enhancements to Esker's pure Notes fax solution for efficiency and manageability of fax communication in the Lotus Notes/Domino environment.

Among the new and enhanced capabilities in Esker Fax for Notes 3.5 are:

- ◆ Simple Network Management Protocol (SNMP) support to enable remote, real-time monitoring of Esker Fax servers as standard network devices to maximize server uptime and minimize document delivery delays.
- ◆ Domino 6.5 compatibility to ensure immediate leverage of the latest IBM Lotus messaging platform.
- ◆ Brooktrout TR1034 support to meet the needs of organizations that choose the latest Brooktrout intelligent fax board with drivers for plug-and-play installation.
- ◆ Eicon Diva fax board support to provide users with additional choices when selecting intelligent fax boards.
- ◆ New engine for Esker Fax Advanced Inbound Routing to increase flexibility and reliability of direct-to-desktop or direct-to-application inbound fax routing.

Esker Fax for Notes integrates natively within Lotus Notes/Domino enterprise environments, unifying email and fax under the Lotus Notes client for maximum user productivity and allowing administrators to take full advantage of Domino's inherent security and administration capabilities.

Says Marcy Dahlk, senior product manager at Esker Software, "Esker Fax for Notes is the next generation of pure Notes fax solutions from Esker—a proven way to reduce the costs of business communication and increase productivity. In addition to integrating comprehensive fax automation with Lotus Notes, Esker Fax for Notes offers enterprises a unique opportunity to keep pace with the growing demand for individualized business communication.

"Esker Fax for Notes also provides Lotus Notes enterprises with a direct migration path to Esker DeliveryWare Platform, the leading solution for complete automation of document transformation and delivery via fax as well as a range of other electronic channels. Esker DeliveryWare gives the enterprise a comprehensive way to personalize customer and partner communication, streamline document-centric business processes, and improve profitability associated with business communication."

About Esker Software

Esker Software solutions connect people and information. Providing access to enterprise host systems and enabling delivery of business information from any enterprise source to any destination, Esker solutions include:

- ◆ Esker DeliveryWare Platform
- ◆ Esker Fax™, Esker Fax for Notes, and Esker VSI-FAX®
- ◆ Persona® by Esker, SmarTerm® by Esker, and Tun® Plus by Esker.

Esker is traded on Euronext—the French Stock Exchange (Le Nouveau Marché/Euroclear: 3581). With offices in North America, Europe, and Asia/Pacific, Esker has shipped over 85,000 document solutions and has a host-access installed base of more than two-million licensed users. For more information, visit <http://www.esker.com>.

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