



Extending the Reach of Information

PRESS RELEASE

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Esker DeliveryWare 3.5 Feature Pack 1 expands automated information delivery horizons with new image recognition and data extraction capabilities for incoming documents

- ◆ *New features further streamline document processes, add value to enterprise applications*
- ◆ *Enhanced automation helps organizations reduce manual data entry tasks associated with incoming fax or image documents, improve quality assurance through data validation*

MADISON, Wis., 28 July 2004 – Esker, a leading worldwide provider of automated document delivery solutions to improve business communications and processes, is enhancing its suite of solutions with Esker DeliveryWare 3.5 Feature Pack 1. Available July 30, the add-on to Esker DeliveryWare 3.5 features an Image Recognition Module that accepts inbound documents via electronic format, fax or image, extracts information from these documents, provides users with an interface to validate the extracted information, reformats the documents, and routes them to their final destinations. All of this happens based on the Esker DeliveryWare Rules Engine, the innovative Esker automation technology that streamlines document-intensive business processes.

(more)

“Our focus is on bringing about the demise of ‘document drag’ through end-to-end automation of document delivery,” said Mitch Baxter, Executive Vice President of Business Development at Esker. “By adding new abilities to capture and integrate data from incoming fax or image documents, Feature Pack 1 broadens the scope of Esker DeliveryWare as an all-in-one solution that improves business processes by fully automating document formatting and delivery — no matter where the information comes from, what the document needs to look like, where it needs to go, or how it needs to be sent. Now Esker DeliveryWare customers can automate extraction of any well-structured business data, which means even less manual data entry, fewer errors, and more overall efficiency.”

Automation of document delivery with Esker DeliveryWare has demonstrated measurable results for a variety of organizations that exchange high volumes of business-critical documents or rely on paper-intensive business process. Specific applications for Esker DeliveryWare 3.5 and the new Feature Pack 1 include enterprise software implementations and business processes within sales administration, purchasing, cash conversion, invoicing, customer services, logistics and shipping, accounts receivable and payable, and marketing.

About Esker

Esker is a recognized leader helping companies eliminate manual paper processes with Esker DeliveryWare, a comprehensive solution that automates every phase of business document creation and delivery.

Specializing in automating the transformation and distribution of output from SAP® systems, Esker solutions also work with any other business application to streamline and automate document flow without custom programming. Customers gain significant operational efficiencies, save time and costs, and realize ROI in as little as three to six months.

Founded in 1985, Esker operates globally and has over 25,000 customers and millions of licensed users worldwide. Esker global headquarters are in Lyon, France and U.S. headquarters are in Madison, Wisconsin. For more information, visit <http://www.esker.com>.

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