

Adecco Chooses Esker DeliveryWare to Automate the Processing of Over 2 Million Timesheets Per Year

Madison, WI, September 13, 2006 - Adecco, the world leader in human resource solutions, has chosen Esker, the world leader in document automation solutions, to automate the processing of over 2 million timesheets and invoices per year in England and Ireland. The temping industry is based on the processing of temporary workers' timesheets, and this process is highly critical for Adecco. The company's entire business depends on a smooth process from customer invoicing and settlement, to payment of temporary staff.

Alone, the Adecco group's English subsidiary was handling over 2 million timesheets and invoices each year, which were managed completely manually:

- the 300 branches received the timesheets from the temps by postal mail or fax each week
- the data was entered and the timesheets were sent to the head office by postal mail
- the head office produced the customer invoices
- all documents were then sent by postal mail to an external service provider responsible for merging the invoices with the corresponding timesheets
- the service provider then sent these bundles to head office, which put them in envelopes and sent them to customers

This process was preventing Adecco from achieving its strategic aims in terms of cost control and customer service. The group was therefore looking for a solution that would enable it to automate the fax receipt, data entry and archiving of timesheets.

Esker DeliveryWare was chosen from 5 solutions on the basis of a simple fax server requirement and rapidly demonstrated the scope of its functionalities, greatly exceeding initial expectations.

"We soon discovered that Esker DeliveryWare could bring us a lot more functionalities than we had initially been looking for. The project really snowballed and, having started with a simple fax server requirement, the solution has enabled us to automate the processing of our invoices and timesheets from A to Z, from receipt of the timesheets by fax to automatic reconciliation and dispatch with the invoices," explains Olivier Cachat, Document Management Business Process Owner for the Adecco Group.

"Esker won us over with the technical specifications of its solution, the proximity and responsiveness of its teams, and its volume guarantees. We needed a reliable platform because in England alone we process 2 million timesheets per year (over 13 million in France). We also wanted a platform that would be easy to deploy at some of the group's other subsidiaries and Esker DeliveryWare really met that expectation," adds Cachat. (more)

At the end of two projects, Esker DeliveryWare is now used to automate:

1. The receipt of incoming timesheets:

Receipt by two fax servers with a capacity of over 60 simultaneous calls, conversion into TIF images, sending to an OCR solution for capture, integration and archiving.

2. The reconciliation and dispatch of over 40,000 invoices and timesheets per week:

Capture of the invoices output by PeopleSoft, collation with the relevant timesheets and sent directly to a printer at UK head office for printing, stuffing and mailing.

Return on investment in under a year

- **Significant improvement in DSO (Days of Sales Outstanding):** almost instantaneous delivery of invoices to customers and reduction in processing errors.
- **Simpler, less costly process:** no more manual processing or use of an external service provider.
- **Much more efficient invoicing:** no more lost timesheets or data entry errors.
- **Reduction in printing and postage costs:** timesheets and invoices no longer have to be sent between the branches, head office and the external service provider.
- **Greater traceability** in accordance with the Sarbanes-Oxley Act due to Adecco's listing on the New York Stock Exchange.

About Esker

Esker is a recognized leader in helping organizations streamline manual, paper-intensive processes and reduce the use of paper by automating the flow of documents into, within and outside the organization. With patented document delivery automation software (Esker DeliveryWare) and hosted document delivery services (FlyDoc), Esker offers a total solution to automate every phase and every type of business information exchange. Customers gain significant and immediate operational efficiencies, cost savings and measurable ROI in as little as three to six months. Founded in 1985, Esker operates globally and has over 80,000 customers and millions of licensed users worldwide. Esker has global headquarters in Lyon, France and U.S. headquarters in Madison, Wisconsin. For more information, visit www.esker.com or www.flydoc.com.

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