

American Meter Company Selects Esker to Simplify Business Processes

Esker DeliveryWare will automate the delivery of fax documents moving in and out of its SAP system

Madison, WI, March 21, 2006—Esker Software, a leading provider of Business Document Delivery solutions, today announced American Meter Company, a leading supplier of natural gas measurement and control, has implemented Esker DeliveryWare to streamline the processes in which fax documents are sent and received within the company's corporate wide SAP system.

Esker DeliveryWare provides a single platform for automating the flow of business transaction documents directly into and out of ERP systems and other enterprise applications eliminating manual order entry and physical document handling to save time, reduce costs and improve accuracy.

Prior to implementation, American Meter Company employees documents, such as invoices, purchase orders and order confirmations, would be printed from SAP, assembled and delivered manually. It proved to be a cumbersome and inefficient process. With Esker DeliveryWare in place to keep all documents electronic, American Meter Company can now automatically send fax documents within SAP. Managing a volume of more than 4,000 documents a month, across Customer Service, Billings and Purchasing departments; Esker DeliveryWare has allowed employees to spend more time completing critical work rather than mundane administrative tasks.

"The implementation of SAP brought together all the business critical documents to one location and introduced a common thread to everyone working in the back office. And although SAP made the customer service operations much more efficient, we noticed it was still taking a long time to process the business documents associated with each transaction," said Ed Brady, Corporate IT Director for American Meter Company. "We determined the best way to address this issue was to find a solution that would allow us to manage documents in SAP natively. We looked at the available products on the market and determined Esker DeliveryWare was the best fit with our environment."

"American Meter Company recognized the need to simplify its infrastructure and focus on improving business processes. The launch of its SAP system was the first stage in this initiative, but it soon realized the opportunity to take another step with Esker DeliveryWare," said Mike Wenzel, Vice President of Americas Sales for Esker. "Seamlessly integrating our technology with SAP, Esker offers organizations the ability to leverage their investment and achieve true business process automation."

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PRESS RELEASE

About Esker

Esker is a recognized leader in helping organizations streamline manual, paper-intensive processes and reduce the use of paper by automating the flow of documents into, within and outside the organization. With patented document delivery automation software and hosted document delivery services, Esker offers a total solution to automate every phase and every type of business information exchange. Customers gain significant and immediate operational efficiencies, cost savings and measurable ROI in as little as three to six months. Founded in 1985, Esker operates globally and has over 70,000 customers and millions of licensed users worldwide. Esker has global headquarters in Lyon, France and U.S. headquarters in Madison, Wisconsin. For more information, visit www.esker.com or www.eskerondemand.com.

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