

Esker Receives the PACE *CXE Award for Innovation* for Sales Order Automation

Madison, WI — October 6, 2014 — [Esker](#), a worldwide leader in [document process automation solutions](#), is happy to announce that [PACE](#), the only non-profit trade organization dedicated exclusively to the advancement of companies using a multi-channel customer engagement approach, has named Esker a winner of the *CXE Award for Innovation* for Sales Order Automation.

The *CXE Award for Innovation* focuses on a product, service or company that greatly enhances and improves the customer experience. Esker's [Order Processing](#) solution automates the entire order entry process, allowing CS professionals to quickly process and track any orders in any format with accuracy, visibility and efficiency. As a result, CS teams using Esker can reduce the time it takes to manage orders, and in turn, allows them to provide best-in-class service and responsiveness to their customers.

“We are honored that PACE recognized all of the time, investment and ingenuity Esker has placed in our Order Processing automation solution in order to make it a truly unique offering in our industry,” said [Steve Smith](#), U.S. Chief Operating Officer at Esker Americas “How organizations receive, process, manage and archive their orders has increasingly become a critical driver of value — not only for CS but companywide. Receiving the *CXE Award for Innovation* is a testament to how well our solution is resonating and performing for organizations looking to achieve order processing and CS excellence.”

[National Customer Service Week](#) is being held October 6-10, 2014. As countless companies celebrate this event, please visit the [Esker Blog](#) and see how we are recognizing Customer Service organizations!

About Esker

Esker is a worldwide leader in document process automation solutions. Addressing all types of business processes, from accounts payable and accounts receivable to order processing and procurement, Esker cloud computing solutions enable companies to automate the reception, processing and sending of any business document with one platform. Esker helps over 80,000 companies around the world to reduce the use of paper and eliminate manual processes while improving their productivity, efficiency and environmental impact.

With 41.1 million euros in sales revenue in 2013, Esker operates in North America, Latin America, Europe and Asia Pacific with global headquarters in Lyon, France, and U.S. headquarters in Madison, Wisconsin. Esker is listed on the NYSE Alternext in Paris (Code ISIN FR0000035818). For more information, visit www.esker.com. Follow Esker on Twitter at twitter.com/eskerinc and join the conversation on the Esker blog at www.quitpaper.com.

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