

Entremont Selects Esker to Automate Faxing of SAP-generated Transport Requests and Purchase Orders

Madison, WI – September 8, 2010 – Esker, the leader in document process automation solutions, announced today that Entremont, a leading French cheese manufacturer, has chosen a cloud service from Esker to automate and fax its SAP-generated transport requests and purchase orders. Deployed in less than 15 days, the Esker solution enabled Entremont to ensure the continuity of the timely delivery of its products to supermarkets.

Each month Entremont faxes more than 4,000 transport requests and purchase orders from its SAP application. Following an upgrade from SAP version 4.6 to version ECC 6 in March 2010, the fax server software previously used by Entremont no longer worked. Entremont therefore quickly needed a working solution compatible with its new version of SAP.

To address its needs, Entremont turned to Esker, who, in 15 days, deployed the Fax Services for SAP solution.

“The simplicity with which Esker’s fax solution integrated with SAP is worth highlighting. Everything worked like clockwork and in less than 15 days – which included the test period – the solution was up and running. We would like to thank the Esker teams for their excellent reactivity and the delivery of a turnkey solution in record time,” said Patrick Flores, Process Leader Infrastructure Middleware, Entremont IT systems.

The Esker fax solution, completely transparent to SAP users, delivers reliability, traceability and service guarantee to Entremont.

“Our job is to produce and sell cheese, not manage technology. Our IT strategy is to outsource as much as possible with Software as a Service solutions. With Esker, we are able to manage our fax budget down to the last cent and, more importantly, outsourcing is less expensive than having an internal solution. We don’t have to worry about upgrades or patches and we are certain to have the best performance available,” concluded Flores.

Following the success of this first project, Entremont plans to expand its use of Esker solutions to include production faxing and emailing directly from an SAP application.

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About Esker

Esker is a recognized leader in helping organizations reduce the use of paper, eliminate manual processes and simplify IT landscapes. With its comprehensive platform, Esker delivers the benefits of automated document processing as on-demand services (SaaS) and on-premise solutions. Customers achieve significant operational efficiencies, cost savings and ROI in as little as three to six months while gaining visibility and control within order-to-cash and procure-to-pay business processes ranging from sales order management and accounts receivable to purchasing and accounts payable. Founded in 1985, Esker operates globally with more than 80,000 customers and millions of licensed users worldwide. Esker has global headquarters in Lyon, France and U.S. headquarters in Madison, Wisconsin. For more information, visit www.esker.com. Follow Esker on Twitter and join the conversation at twitter.com/eskerinc.

Corporate Contact: Renee Thomas, Esker Inc. – Tel: 608.828.6140 ▪ Email: renee.thomas@esker.com

Investor Relations Contact: Emmanuel Olivier, Esker S.A. – Tel: 33 (0)4 72 83 46 46 ▪ Email: olivier@esker.fr

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