

Esker Hosting Special Customer Service Excellence Seminar at Molex Headquarters in Lisle, IL

Madison, WI — October 20, 2014 — [Esker](#), a worldwide leader in [document process automation solutions](#), is pleased to announce it will be hosting an educational Customer Service Excellence Seminar on Thursday, October 23, 2014, from 10:00 a.m. to 3:00 p.m. The special event will take place in Lisle, IL, at the headquarters of [Molex](#), a leading global supplier of electronic interconnectors.

Seminar attendees will have the valuable opportunity to learn best practices from industry experts, hear firsthand success stories from Esker customers, and join in on the main topic of conversation — how to achieve customer service excellence in the order-to-cash cycle.

Agenda Highlights

- Presentation by [Adrian Posteraro](#) exploring how people, process and technology can be used to build a world-class customer support organization
- Customer keynote delivered by the Business Systems Analyst at [NIBCO, Inc.](#), about how integrating inbound order processing automation with an SAP[®] system helped the company drastically reduce workload on its CSRs while improving customer satisfaction
- Live solution demo focused on highlighting best practices for optimized order management

Registration for the Customer Service Excellence Seminar in Lisle, IL, is still open but seats are limited. To secure your spot, please visit the [registration page](#).

About Esker

Esker is a worldwide leader in document process automation solutions. Addressing all types of business processes, from accounts payable and accounts receivable to order processing and procurement, Esker cloud computing solutions enable companies to automate the reception, processing and sending of any business document with one platform. Esker helps over 80,000 companies around the world to reduce the use of paper and eliminate manual processes while improving their productivity, efficiency and environmental impact.

With 41.1 million euros in sales revenue in 2013, Esker operates in North America, Latin America, Europe and Asia Pacific with global headquarters in Lyon, France, and U.S. headquarters in Madison, Wisconsin. Esker is listed on the NYSE Alternext in Paris (Code ISIN FR0000035818). For more information, visit [www.esker.com](#). Follow Esker on Twitter at [twitter.com/eskerinc](#) and join the conversation on the Esker blog at [www.quitpaper.com](#).

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