

Batter Up! Esker and Paymetric Hosting Customer Service Excellence Seminar at Dr. Pepper Ballpark in Frisco, TX

Madison, WI — August 18, 2014 — [Esker](#), a worldwide leader in [document process automation solutions](#), is pleased to announce that it will be hosting a special Customer Service Excellence Seminar at [Dr. Pepper Ballpark](#) on Wednesday, August 20, 2014, in Frisco, Texas. The event will be co-hosted by [Paymetric, Inc.](#), the global leader in integrated, secure electronic payment management.

Attendees will enjoy an afternoon at the ballpark from 3:00 p.m. to 7:00 p.m. learning best practices from industry experts, hearing firsthand success stories from Esker customers, and joining in on the main topic of conversation: how to achieve customer service excellence in the order-to-cash cycle. The day will end with a [Frisco RoughRiders](#) baseball game — complete with food and drinks during the game!

Agenda Highlights

- Presentation by [Adrian Posteraro](#) exploring how people, process and technology can be used to build a world-class customer support organization
- Customer keynote delivered by the Director of Business Systems at [Tessenderlo Kerley, Inc.](#) about how improving order processing helped better serve the company's customers and increase the customer service team's daily experience
- Live solution demo focused on highlighting best practices for optimized order management
- Presentation by Paymetric about enabling customer self-service payments for online invoices
- Frisco RoughRiders vs. San Antonio Missions ballgame

Registration is still open but seats are limited. To secure your spot, visit the [registration page](#).

About Paymetric

Paymetric, Inc. is the standard in secure and integrated payments. Their innovative payment acceptance solutions expedite and secure the order-to-cash process, improve ePayment acceptance rates, and reduce the scope and financial burden of PCI compliance. Leading global brands rely on Paymetric for the only fully integrated, processor-agnostic tokenization solution, supported by dedicated customer service. Paymetric is a nationally award-winning industry leader recognized for continual innovation, SAP partnership and world-class support since 1998. For more information, visit [www.paymetric.com](#).

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About Esker

Esker is a worldwide leader in document process automation solutions. Addressing all types of business processes, from accounts payable and accounts receivable to order processing and procurement, Esker cloud computing solutions enable companies to automate the reception, processing and sending of any business document with one platform. Esker helps over 80,000 companies around the world to reduce the use of paper and eliminate manual processes while improving their productivity, efficiency and environmental impact.

With 41.1 million euros in sales revenue in 2013, Esker operates in North America, Latin America, Europe and Asia Pacific with global headquarters in Lyon, France, and U.S. headquarters in Madison, Wisconsin. Esker is listed on the NYSE Alternext in Paris (Code ISIN FR0000035818). For more information, visit www.esker.com. Follow Esker on Twitter at twitter.com/eskerinc and join the conversation on the Esker blog at www.quitpaper.com.

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