



Extending the Reach of Information

PRESS RELEASE

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Esker adds powerful SAP[®] certified output connector, key feature in latest Esker DeliveryWare document automation solution

- ◆ *Output Connector for SAP enables users to easily format, manage, send, and archive business documents while enhancing business processes*
- ◆ *Other features extend Esker DeliveryWare capabilities in document delivery and beyond: Archive Connector, SNMP (Simple Network Management Protocol) support, XML Output Connector*

AIIM, New York, 8 March 2004 – Esker Software, leading worldwide provider of automated document delivery solutions to improve business processes, today announces the worldwide availability of its new SAP-certified Output Connector for SAP. Integrated with Esker DeliveryWare Platform 3.5, also available worldwide, Output Connector for SAP enables enterprises to extend the value of their core enterprise system.

“SAP is one of the most powerful and robust enterprise solutions in the market,” states Virginie Langenfeld, Esker DeliveryWare product manager. “However, to get the most out of SAP, users need advanced tools for formatting, managing, sending and archiving business documents. Esker’s Output Connector for SAP solves those formatting and delivery challenges.”

(more)

With Output Connector for SAP's BC-XOM interface, SAP users can leverage the full breadth of Esker DeliveryWare—intelligent document processing automation, multi-channel e-document delivery, as well as advanced archive and retrieval functions to improve every facet of document communication and management.

How It Works

Output Connector for SAP enables Esker DeliveryWare to work with SAP as a complete External Output Management System. Using the new connector, Esker DeliveryWare can take data from SAP and easily format it, route it, and deliver it via email, fax, wireless, HTML, Mail on Demand and other transports. In addition, job status and tracking capabilities are provided directly within the SAP spool. Also with this connector, Esker DeliveryWare formats data out of SAP without ABAP or SAPscript changes. And, SAP certification guarantees that Esker DeliveryWare 3.5 adheres to SAP requirements and will not compromise any existing SAP implementation.

“Until now, formatting SAP data and reports was an expensive, time-consuming coding process using ABAP and SAPscript,” notes Langenfeld. “With our output connector, creating and formatting reports and critical business documents is simplified. Esker DeliveryWare recognizes raw SAPscript and SmartForms data and can immediately and easily apply formatting using Esker’s built in Crystal Reports® capability.”

Archiving Made Easy with Esker DeliveryWare 3.5

Esker DeliveryWare’s new Archive Connector provides enterprises the repository capabilities needed to store and retrieve critical business documents, to improve customer and partner service by ensuring ready access to all critical business communications, and to ensure compliance with increasing regulatory requirements for ongoing management of enterprise documents and records.

According to Langenfeld, “Esker DeliveryWare enables archiving by either transport type or document type. And, retrieval is available via a Web Interface which improves response times to customers and partners by enabling immediate access to documents and information. In addition, operational efficiencies are increased while paper processing and storage costs are eliminated.”

(more)

More About Esker DeliveryWare 3.5

Esker DeliveryWare Platform 3.5 is the industry's most robust business document delivery and management system. The leading solution for intelligent, automated delivery of business documents from any source to any destination, Esker DeliveryWare now adds a host of powerful enhancements, making it a complete solution for business document delivery and management. In addition to the new Output Connector for SAP and advanced archiving and retrieval capabilities, major new features include a new XML Output Connector, a new Relational System Database, and added support for SNMP (Simple Network Management Protocol), Print Management, and Windows Server™ 2003.

Says Langenfeld, "These new capabilities complement Esker DeliveryWare's industry-best multi-channel delivery— via email, fax, print, web, wireless, and Mail On Demand — and patent-pending Esker DeliveryWare Rules Engine for intelligent document automation. Esker gives today's organizations a powerful, flexible way to re-envision the business and economics of enterprise document communications. Enterprises now have the unparalleled ability to streamline communication with customers, partners, and employees; to improve the management of enterprise documents and content; to automate and accelerate document-dependent business processes; and to boost the significant profitability potential of business document automation."

About Esker Software

Esker is a recognized leader in helping companies eliminate manual paper processes with Esker DeliveryWare, a comprehensive solution that automates every phase of document creation and delivery out of any application.

Specializing in automating the transformation and distribution of SAP-generated output, Esker solutions also work with any other business application to streamline and automate document flow without custom programming. Customers gain significant operational efficiencies, time and cost savings and realize ROI in as little as three to six months.

Founded in 1985, Esker operates globally and has over 25,000 customers and millions of licensed users worldwide. Esker's global headquarters are in Lyon, France and U.S. headquarters are in Madison, WI. For more information, visit <http://www.esker.com>.

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