

Esker DeliveryWare Platform course list

Esker Professional Services helps technical and non-technical users expand their knowledge of Esker DeliveryWare solutions. We offer a standard set of courses, as well as onsite training tailored specifically for your organization's personnel or project. All Esker trainers are experienced professionals and are familiar with real project work.

ESKER DELIVERYWARE FUNDAMENTALS

ED101 Esker DeliveryWare Platform Overview

This course is designed as an introduction to Esker DeliveryWare for technical and non-technical staff.

Length1.5 hours
PrerequisitesNone

ED105 Esker DeliveryWare Platform Policies and Rights Management

This course describes how Esker DeliveryWare Platform allows administrators to manage user rights and workflows with security policies.

Length1 hour
Optional hands-on training+2 hours
Prerequisites ED101, ED209

ED106 Esker DeliveryWare Platform Reporting

This course describes the tools available to run or schedule document delivery and server activity reports. It includes examples and business benefits.

Length1 hour
Optional hands-on training+2 hours
PrerequisitesED101, ED209

ED107 Esker Web Interface

This course describes the features and benefits of using the Esker Web Interface with Esker DeliveryWare Platform and includes business scenarios.

Length1 hour
Optional hands-on training+2 hours
PrerequisitesED101

ADMINISTRATOR-FOCUSED COURSES

ED205 Esker DeliveryWare Platform Installation

This course outlines the system requirements and installation steps for Esker DeliveryWare Platform. (The course does not cover installation of Esker DeliveryWare Platform in a load balanced or clustered environment.)

Length1 hour
Optional hands-on training+2 hours
PrerequisitesED101

ED209 Esker DeliveryWare Platform Administration

This course is designed for administrators of the Esker DeliveryWare Platform. It covers all aspects of the Esker DeliveryWare Platform management console – Esker Administrator.

Length3 hours
Optional hands-on training+2 hours
PrerequisitesED101, ED205, ED211

ED210 Esker DeliveryWare Platform Connectors

This course defines Esker DeliveryWare Platform input and output connectors and their specific functions.

Length2 hours
Optional hands-on training+2 hours
PrerequisitesED101, ED205, ED211

ED211 Esker DeliveryWare Platform Architecture

This course defines a delivery transport, how a job flows into Esker DeliveryWare Platform and how data is stored on the server.

Length2 hours
Optional hands-on training+2 hours
PrerequisitesED101, ED209

FEATURE-SPECIFIC COURSES

ED212 Esker DeliveryWare Platform Faxing and AIR

This course is an overview of routing inbound faxes and of the fax clients available with Esker DeliveryWare Platform.

Length1 hour
Optional hands-on training+2 hours
PrerequisitesED101, ED209

[more](#)





ED214 Esker DeliveryWare Rules and Designer

A hands-on overview of Esker DeliveryWare Rules Designer and its use to solve common application output integrations. This course is primarily hands-on.

Length1-2 days
PrerequisitesED101, ED209, ED211

ED219 Esker DeliveryWare Platform Archiving

This course describes the purpose and setup of message and document archiving.

Length3 hours
Optional hands-on training+2 hours
Prerequisites ED101, ED209, ED211, ED214

ED224 Document Formatting using Crystal Reports®

This course focuses on Crystal Reports basics and enhanced forms design within DeliveryWare Rules.

Length3 hours
Optional hands-on training+2 hours
PrerequisitesED101, ED214

ED252 Esker DeliveryWare Platform connectors for SAP

This course describes SAP® output, communication, and integration with Esker DeliveryWare Platform using the Output Connector for SAP or Fax Connector for SAP.

Length3 hours
Optional hands-on training+2 hours
Prerequisites ED101, ED205, ED211, ED214

ADVANCED COURSES

ED401 Esker DeliveryWare Platform Traces and SNMP

This course describes how administrators of Esker DeliveryWare Platform can set up tracing to log information for individual components.

Length1 hour
Optional hands-on training+2 hours
PrerequisitesED101, ED209, ED211

Esker Professional Services fees

Esker DeliveryWare Platform training may be performed on-site at your location, or remotely via the Web. On-site training is billed at \$1,500 per business day plus expenses. Web-based training is \$800 per 4-hour session.

Expenses include airline fares or transportation, lodging and per diem meals, and other any course-related incidentals. Expenses are calculated at \$500 per day with a minimum \$2,500 fee. You will be billed for actual expenses. If less than 14 days notice is provided, a surcharge of \$3,000 will be added.

Fees are subject to change without notice.

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