

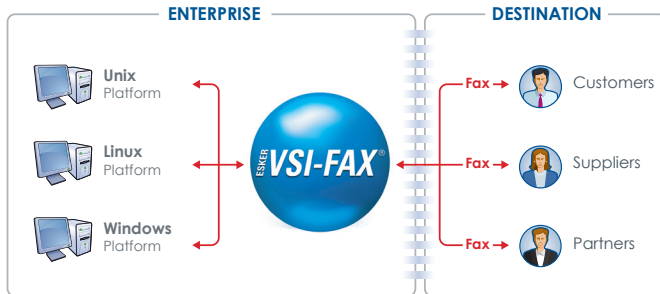


Esker VSI-FAX

Multi-Platform Fax Solution



Esker VSI-FAX provides a comprehensive, multi-platform fax solution for both small and large businesses that enables faxing of any document from any application running on Linux, Unix, or Windows®. With Esker VSI-FAX you benefit from a versatile server-based solution that fax-automates critical business applications and communications. By employing Esker VSI-FAX integration technology to eliminate inefficient paper-centric communications and processes, businesses can substantially increase productivity and reduce costs.



Esker VSI-FAX is ideal for heterogeneous IT environments with multiple operating systems and many different types of business applications.

- **Reducing labor expenses on** all traffic by up to 90%
- **Minimizing long distance charges** through least cost routing, call batching, and fax scheduling
- **Receiving all faxes automatically** and securely on the desktop
- **Accounting for all fax expenditures** through cost code tracking
- **Automating faxing** from any front or back office application, including Microsoft® Office
- **Integrating seamlessly** with third-party applications, offering an ideal solution for OEMs

Fax-enable any application

Today, computer-based faxing means more than faxing a simple text document from a desktop. Esker VSI-FAX Integrator's Toolkit provides tools to fax-enable any application and automate paper-centric communications — almost anything that can be printed can be faxed.

The Integrator's Toolkit includes a comprehensive Software Developers Kit (SDK), robust Command Line interface, Autosend directory, XML-F DTD, (VSIFAX) print driver and fax-to-email integration tools. Esker VSI-FAX also provides many samples for common integration techniques used by most businesses.

Integrated fax solution

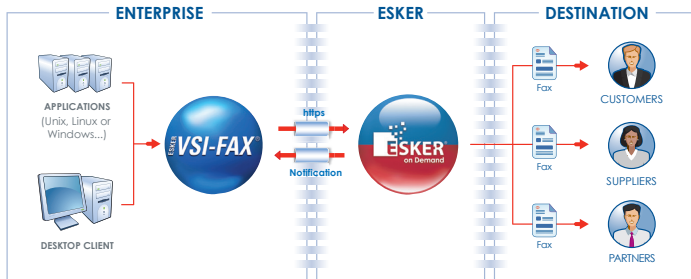
- Esker VSI-FAX connects your information infrastructure directly with the outside world by fax-enabling desktops and fax-automating processes that normally require printing, manual faxing, and postage
- The Esker VSI-FAX Integrator's Toolkit helps systems integrators, Value Added Resellers (VARs), and IT professionals to integrate fax into any application enabling faxing of any document from any application — automatically

Esker VSI-FAX key features

- Fax on Demand readiness gives VSI-FAX customers the ability to use outsourced fax services provided by Esker
- Enhanced LanFax™ Windows Client improves usability for Windows users
- Real-time Fax over IP with support for all Dialogic® Brooktrout® solutions (TR1034™ and SR140™)
- Extended OS Support on Dialogic Brooktrout boards with Microsoft Windows, Red Hat Enterprise Linux, Sun Solaris SPARC (32-bit only)
- Fax from any email client, route faxes directly to desktops, departments, and printers
- Fully scalable fax server software
- Runs on Unix, Linux, and Windows servers
- Support for fax modems (Class 2, 2.0, and 2.1) and intelligent fax boards
- Fax preview capability
- LDAP support
- Automatic routing through DNIS, DID, DTMF

- Native file imaging including .txt, .pcl, .pdf, .doc, .xls, .ppt, .rtf, and PostScript (.rtf, .doc, .ppt, .xls are not supported in Unix/Linux environments)
- Call batching
- Anti-spam feature

Fax on Demand Connector



Automatically available with the Esker VSI-FAX server, the Fax on Demand Connector provides an additional option to send faxes through the Fax on Demand outsourced service provided by Esker. This service offers highly efficient and cost-effective fax processing and delivery without the need for expensive hardware and telephony charges. Fax on Demand benefits include:

- Expand your fax capacity without additional hardware or dedicated phone lines
- Protect your fax server with Fax on Demand as a failover option
- Solve peak capacity problems such as end-of-month invoicing
- Phase out manual fax machines, fax boards, equipment maintenance, dedicated fax lines, and telephony charges

Fast ROI on automated faxing

Conventional manual faxing involves printing a document from your PC, walking to the fax machine, filling out a cover sheet, dialing, sending, and waiting to make sure your transmission was successful. How many times have you been sidetracked by a co-worker on the way to or from the fax machine? Taking all of this into consideration, Esker research shows that sending one fax manually takes an average of 10 minutes.

With Esker VSI-FAX, faxes are sent at Internet speed, from the convenience of your desk. This reduces the labor costs associated with faxing by up to 90%. This dramatic reduction in costs is why Esker customers say Esker VSI-FAX pays for itself in as little as 3 months.

A sound business decision

Esker VSI-FAX provides automatic delivery of mission-critical documents such as reports, notifications, invoices, financial statements, purchase orders, and more.

With Esker VSI-FAX organizations can:

- Dramatically reduce document delivery costs (labor, paper and supplies, ongoing maintenance costs of fax equipment, and more)
- Improve reliability by eliminating inefficient manual processes
- Achieve better response time for customer and supplier communications
- Reduce "Days Sales Outstanding" by streamlining business-critical document processing
- Reduce the need to purchase and maintain fax machines in the organization

Organizations worldwide are seeing tremendous returns on their fax technology investments. Esker VSI-FAX automates repetitive business communications, and enables organizations to automatically send, route, archive, and process paper-centric communications more efficiently.